

## Monthly report Liaison Officers (RADNYK) Programme

THE LIAISON  
OFFICERS (LOs)  
PROVIDED



**3,131**

SERVICES ON  
THE PROGRAMME

**858**

consultations to IDPs

consultations on social protection of IDPs

To the officials of social  
protection system

**1,385**

**1,776**

**391**

To the specialists  
of NGOs



Local  
governments  
**190**  
consultations



Oschadbank  
of Ukraine  
**11**  
consultations



DSPL  
**731**  
consultations



Centres for  
Free Secondary  
Legal Aid Provision  
**90**  
consultations



Services on  
Children's affairs  
**38**  
consultations



Territorial units  
of Pension Fund  
**72**  
consultations



Youth and  
Family Centres  
**77**  
consultations



Employment  
Centres  
**55**  
consultations



National  
organizations  
**264**



International  
organizations  
**127**

## LOs ORGANISED AND CONDUCTED



**113** Letters, explanations,  
expert conclusions



**35** monitoring  
and analyses



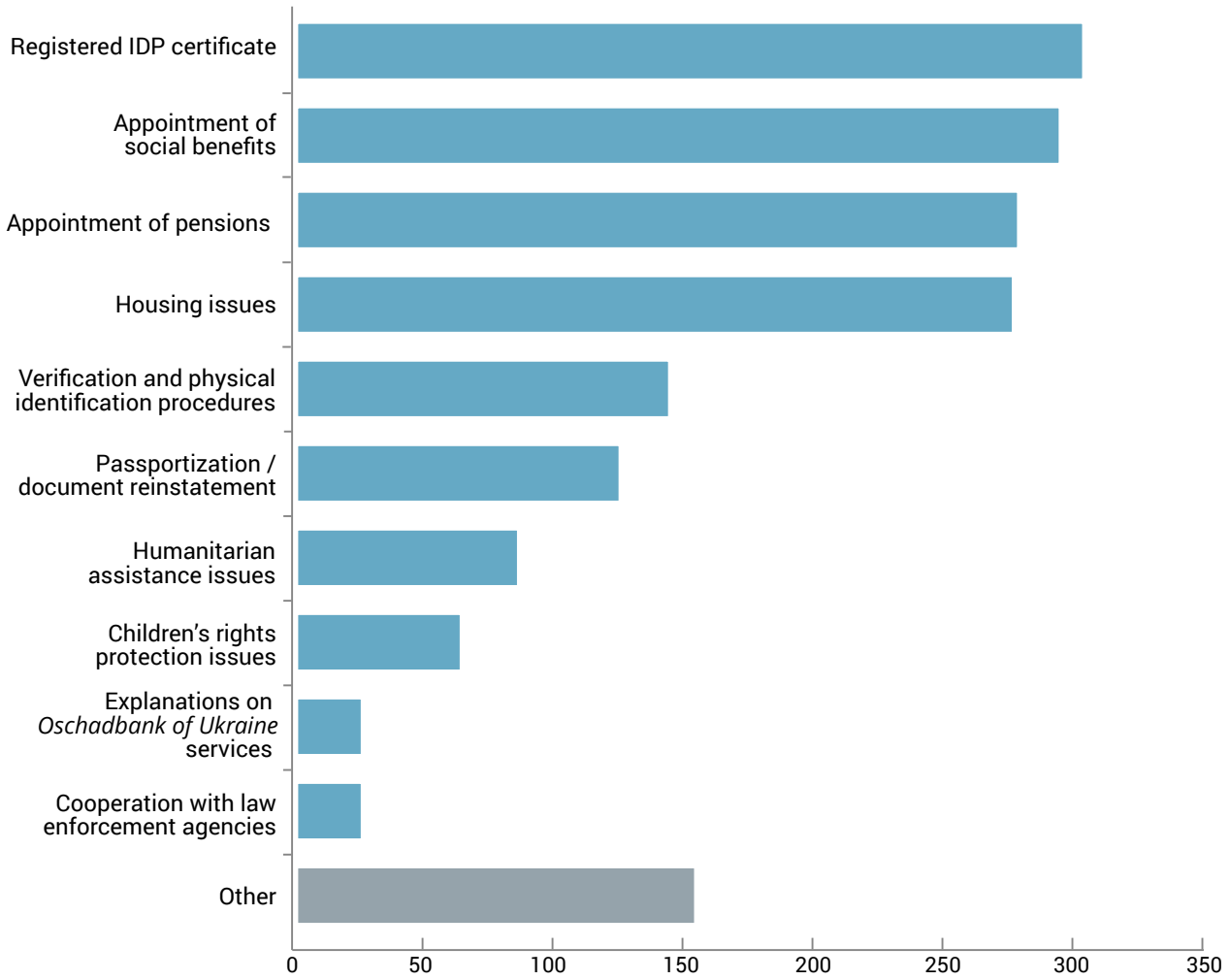
**349**  
events



**42** educative events  
for **873** participants

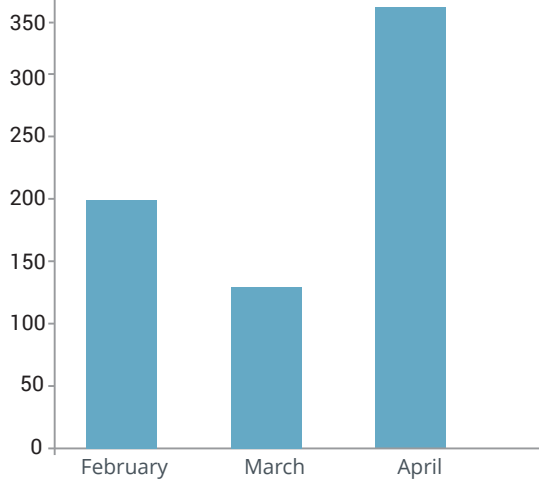
## Consultations distribution by types of questions

The number of provided consultations by LOs



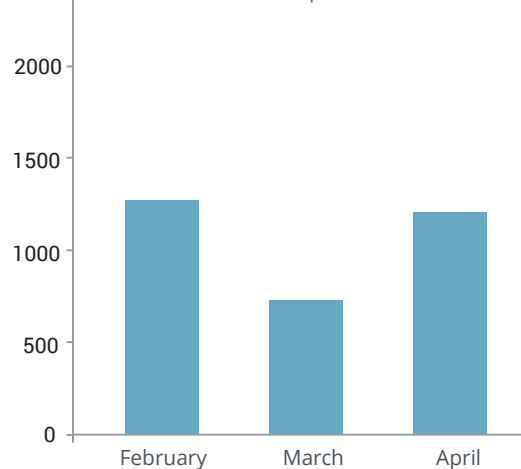
## Events joined by LOs

The number of events



## Appeals to LOs from officials of social protection system and specialists of NGOs

The number of consulted persons





## THE PROGRAMME KEY ACTIVITIES FOR THE REPORTING PERIOD

Liaison Officers (LOs) provided 3,131 services during the reporting period.

The coordination meeting of the Programme LOs took place on 2-3 April. The attendees covered LOs both at the national and regional levels. All LOs underwent the training *Preventing and combating corruption* within the programmes.

On 3 April, the Programme representatives participated in the round table *Violence and torture in the occupied Donbas: punishment is inevitable*. The Programme launched the coordination process and development of common ethical standards for documenting of crimes. Government and public representatives agreed to coordinate the work on monitoring for human rights violations and crimes commitment on the occupied territories of Crimea and Donbas.

On 20 April, Programme representatives met with the Deputy Minister of Social Policy Mykola Shambir and discussed the issues of further cooperation.

In order to draw public attention to the problems of citizens left in the grey zone, the coalition of NGOs initiated the interactive exhibition *Losing connection. Life at the contact line – 4 years later on 24-27 April in the Kyiv City State Administration*.

On 24 April, the Programme held an advocacy meeting with the coalition of partner organizations. The further issues on draft law No. 6692 advocacy were discussed.



## ANALYTICAL, MONITORING AND NORM-SETTING ACTIVITIES

LOs conducted 35 monitoring and analyses in April of 2018.

LO at the national level prepared the analysis of international experience in solving IDP housing issues in Azerbaijan and Georgia requested by the MOSP.

The work of Department of Social Protection and Labour (DSPL), the Pension Fund of Ukraine (PFU) and local self-government bodies was monitored in Donetsk oblast due to the large number of applications on pension payments suspension. Information guides on the monitoring results are directed to the DSPL, PFU and Ministry of Social Policy of Ukraine. The results showed that only IDPs who purchased the property and registered their place of residence they terminated their IDP status and therefore had their pension payments suspended. Applicants were reinstated with their retirement rights.

In Luhansk oblast the work of the control point Stanytsia-Luhanska was monitored in order to reveal the needs and developed the suggestions to solve current problems. The lack of queues directed to the occupied territories was fixed. The queue from the occupied territories counted 1,000 people. Everyone interested was consulted. Information materials on the stands were updated.

LO in the Kharkiv oblast evaluated the activity of the Department of Social Protection and Labour in the area of *Public relation* during the reporting period. The prepared report was shared among the partners and the interested persons.



## EDUCATION AND INFORMATION PROGRAMMES

During the reporting month, LOs organized or participated as trainers in 42 educative meetings regarding the experience sharing (trainings, lectures, seminars etc.). In total, 873 specialists (64% of them are women) participated in such educative meetings. In April, the total number of events and meetings involving LOs is 349.



## MEDIA SUPPORT OF THE ACTIVITY

The English version of online anti-discrimination game *IDP Adventure* was developed and launched. The total coverage of the Ukrainian and English game versions is more than 60,000 contacts for the March-April of 2018.

Within the advocacy for the draft law No. 6692, on 19 April the Programme held a press briefing on information campaign to support the right for pension provision for the Ukrainian citizens without IDP certificate. The campaign initiators became the Programme and the coalition of partner organizations aiming in such a way to draw public and government attention to the discrimination problems of Ukrainian citizens deprived of pension provision.

A press briefing dedicated to the exhibition *Losing connection. Life at the contact line – 4 years later* was held on 23 April.

9 printed references to LOs and the Programme, 3 TV broadcast, 2 radio broadcasts, and 4 stories with their participation were in April. In addition, the LOs provided 1 comment, participated in 2 round tables, 1 press conference, and 10 other media events. 13 materials were posted on the Programme website <http://www.radnyk.org>.



[www.radnyk.org](http://www.radnyk.org)



[info@radnyk.org](mailto:info@radnyk.org)



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