

## Monthly report Activities of the Liaison Officers on IDP issues of the Ministry of Social Policy of Ukraine

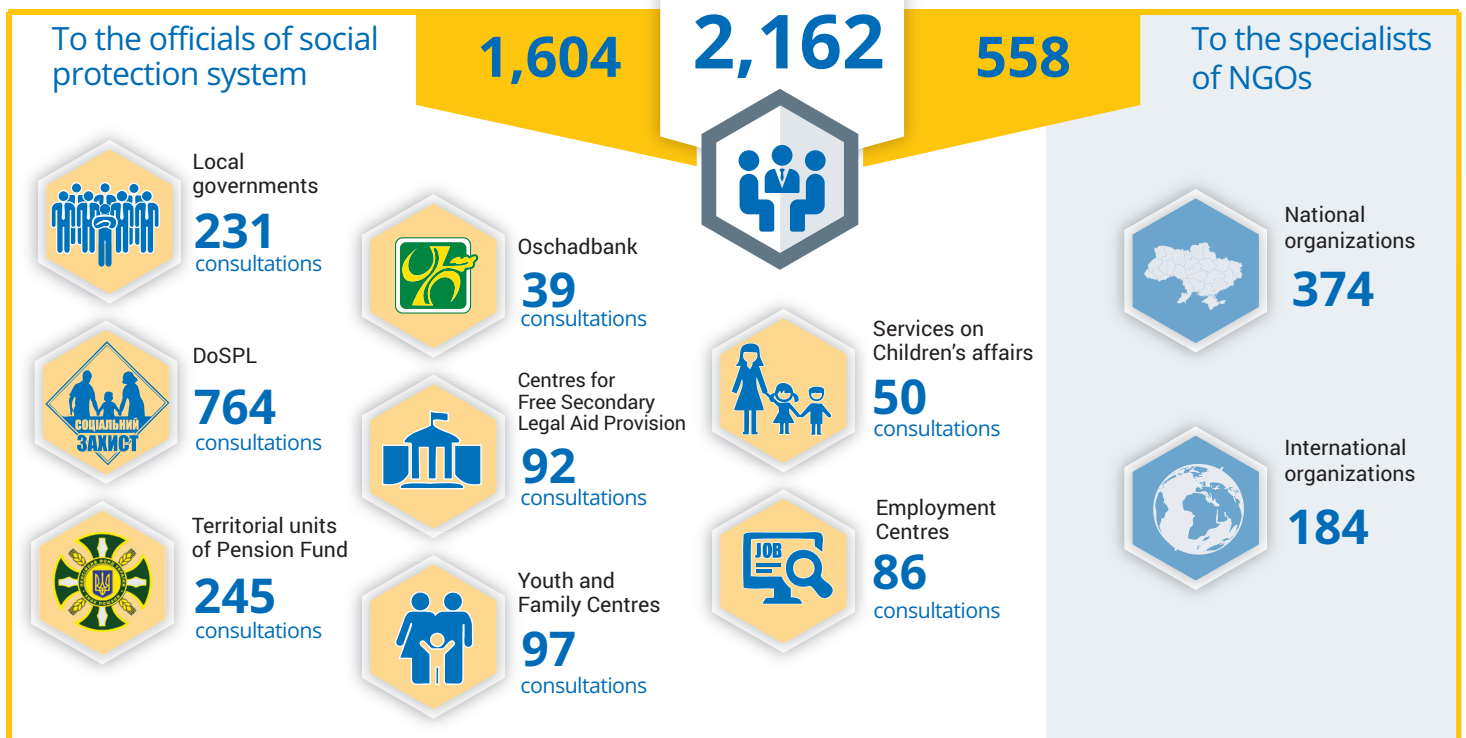
THE LIAISON  
OFFICERS (LOs)  
PROVIDED



**3,405**

SERVICES ON  
THE PROGRAMME

### The LOs provided consultations on social protection of IDPs



### LOs ORGANISED AND CONDUCTED



**152** letters and  
explanations, expert opinions



**32** monitoring  
and analysis



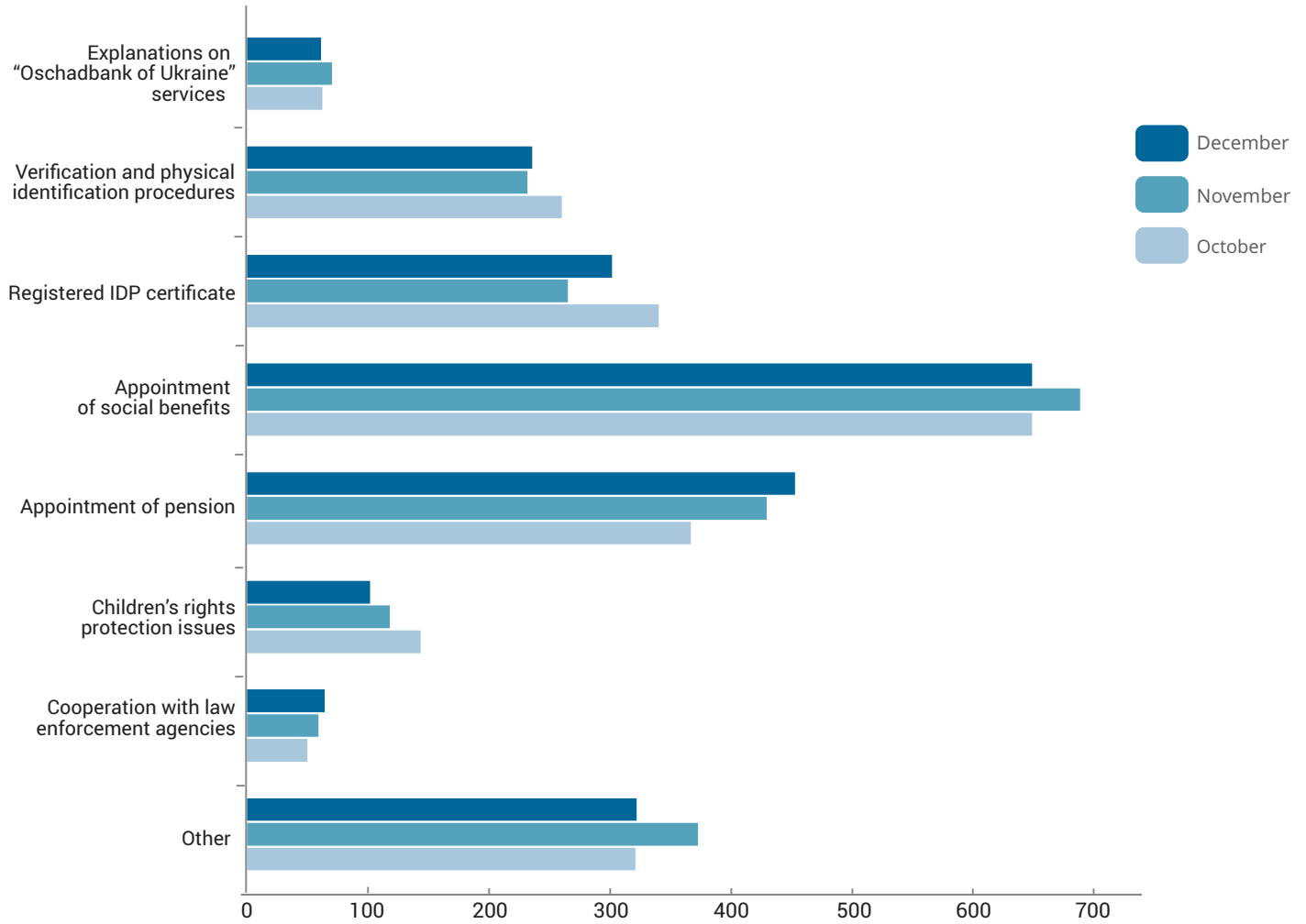
**286** events  
among them



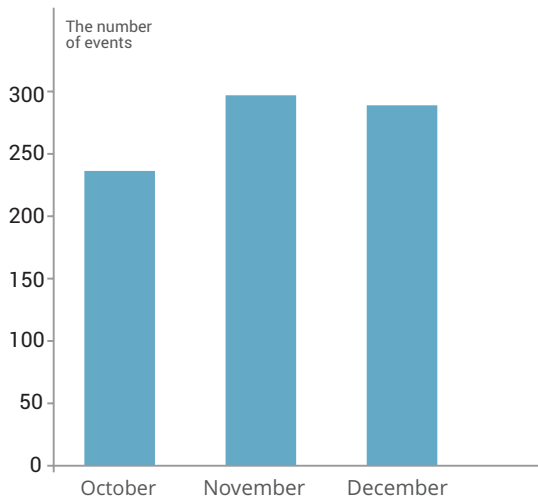
**61** training events  
for **1,805** participants

## Consultations distribution by types of questions

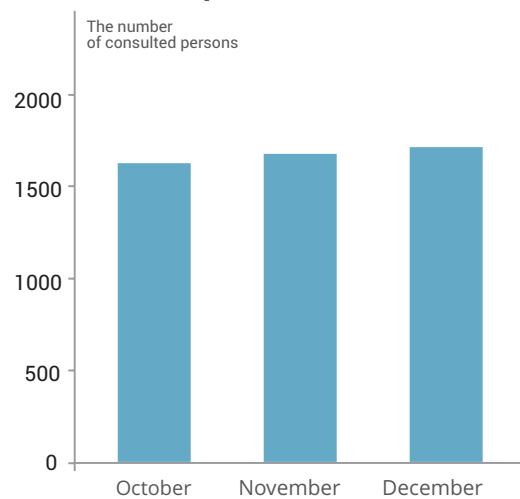
The number of provided consultations by LOs



## Events initiated/organized by LOs



## Appeals to LOs from experts in social sphere





## THE PROGRAMME KEY RESULTS FOR THE REPORTING PERIOD

Liaison Officers (LOs) provided 3,405 services during the reporting period.

The Programme organized a *Round table on the problematic aspects of Ukraine's compliance with international humanitarian law* with focus of pension payments for IDP and Draft Law 6692. The event took place on December 5, in the Verkhovna Rada of Ukraine. It was attended by MPs, representatives of the Ministries and Embassies, and representatives of national and international NGOs. Among the speakers there were the Chairperson of the Committee of the Verkhovna Rada of Ukraine (VRU) on Social Policy, Employment and Pension Provision Lyudmyla Denisova, the United Nations High Commissioner for Refugees (UNHCR) Deputy Representative in Ukraine Noel Calhoun, the Head of the United Nations Human Rights Monitoring Mission in Ukraine Fiona Frazer.

On the occasion of the International Volunteer Day, on December, 5, more than 70 volunteers, cooperating with the LOs in the Vinnytsia, Dnipropetrovsk, Donetsk, Zakarpattia, Zaporizhia, Ivano-Frankivsk, Kirovohrad, Mykolaiv, Poltava, Ternopil, Kharkiv, Khmelnytskyi, Cherkasy, Chernihiv, Kyiv oblasts and Kyiv city, were awarded the acknowledgement for the successful work on the Programme.

106 meetings with the NGOs representatives were held. 35 cases were received from the non-government organization (NGO) *Donbas-SOS* and Ministry of Temporarily Occupied Territories and IDPs (MTOT) hotline during the reporting period. These cases were mostly about pension payments, targeted social assistance for internally displaced persons (IDP) and pension files transmission. Liaison Officers solved 17 cases, other cases are being considered.

Programme LOs went on their activities in the international campaign *16 Days of Activism Against Gender-Based Violence*. Namely, LOs joined the 108 events in the Kirovohrad, Ivano-Frankivsk, Dnipropetrovsk, Kharkiv, Donetsk, Kherson, Zakarpattia, Chernivtsi, Zaporizhzhia, Luhansk and Odesa oblasts.

8 presentations of the anti-discriminatory game *IDP Adventure* were held in the Luhansk, Chernivtsi, Sumy, Lviv, Khmelnytsk, Dnipropetrovsk and Cherkasy oblasts. 195 persons took part in the presentations.

An All-Ukrainian video-project *Donbas, I love you / Crimea, I love you* was carried out on Facebook. The total audience covered by the campaign was 467,500 persons.



## ANALYTICAL, MONITORING AND NORM-SETTING ACTIVITIES

In December 2017 the Programme LOs held 32 monitorings and analyses.

LOs at the national level held the monitoring of the effectiveness of the United information database of IDP (UIDB IDP) and made an enquiry on the information of technical support of the UIDB IDP to the headship of the Ministry of Social Policy of Ukraine (MOSP). By the results of the monitoring of the Cabinet of Ministers of Ukraine (CMU) resolution No. 365 provision compliance on the transmission of data on IDP' physical identification procedure from PJSC *Oschadbank* to UIDB IDP there was revealed that this transmission is still not carried out properly, i.e. IDP (social assistance receivers) identifications follow the same procedure adopted until September 2017.

LOs at the national level took part in the development of Action Plan for the implementation of the *Strategy for Integration of IDPs and implementing long-term solutions to internal displacement for the period until 2020*.

The following explanations on legislation were developed for the specialists of the MOSP structural departments and DSPL in the regions: on children IDPs registration, on certificate for a student from the GCA of Anti-terrorist operation (ATO), on payments after changing of the receiver's status, on the IDP status and on the targeted assistance appointment, on the transmission of data about retirees physical identification. Methodological training materials were also developed for the Pension Fund of Ukraine (PFU) and PJSC *Oschadbank* specialists.



## EDUCATIVE AND INFORMATIVE PROGRAMMES

In December the Programme LOs provided explanations, letters and experts conclusions on the reinstatement of the IDP' violated rights and on the proper application of the law norms on the IDP social protection. 152 issue papers were developed.

Programme LOs organized or participated as trainers in 61 educative meetings with trainings elements regarding the experience sharing (trainings, lectures, seminars, workshops). In total, 1,805 specialists (75% are women) participated in such educative meetings. In December the total number of events involving LOs is 286.



## MEDIA SUPPORT OF THE ACTIVITY

In December, there were 23 printed references about LOs and the Programme itself, 5 stories, 5 TV broadcasts and 3 radio broadcasts with their participation. Moreover, LOs provided 5 commentaries, took part in 6 round tables, 1 briefing, 1 press-conference and 11 other media events.