

Monthly report

Liaison Officer (RADNYK) Programme

During the period from 1 to 31 January 2019

THE LIAISON OFFICERS (LOs) PROVIDED

2,287

SERVICES ON THE PROGRAMME



16

Monitoring and analyses

Letters, explanations, expert conclusions

99



226

events, including 7 education sessions for 114 participants

consultations to IDPs

608



1,114

consultations to the officials of social protection system

consultations to the specialists of NGOs

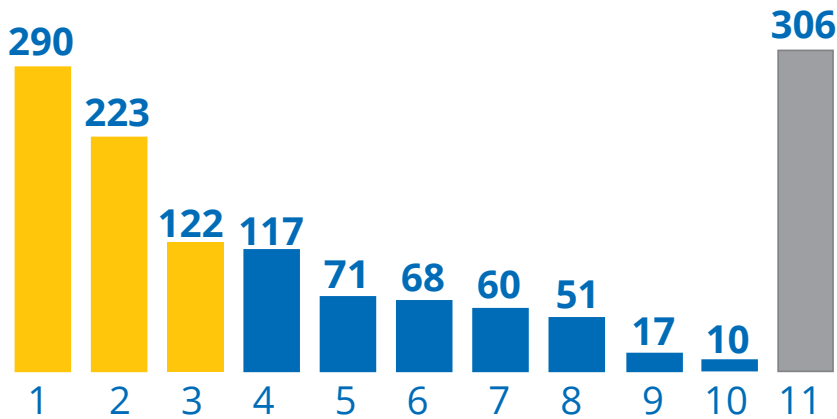
224



Consultations breakdown by types of questions

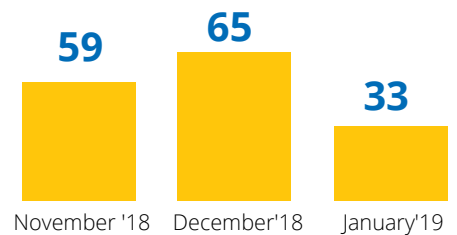
(number of consultations for officials and specialists of NGOs)

1. Appointment of pensions
2. Appointment of social benefits
3. Registration of IDP certificate
4. IDP housing issues
5. Verification and physical identification procedures
6. Children's rights protection issues
7. Humanitarian assistance issues
8. Passportization and other document reinstatement/processing
9. Cooperation with law enforcement agencies
10. Explanations on *Oschadbank of Ukraine* services
11. Other



Events joined by LOs

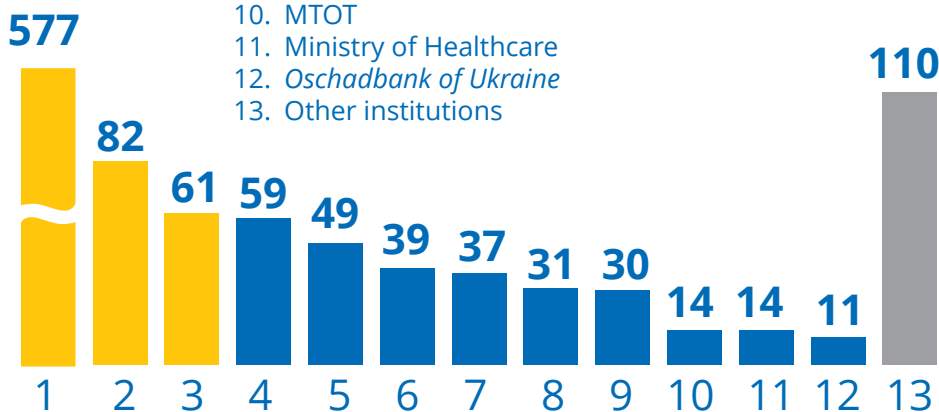
(number of events)



Consultations breakdown by types of beneficiaries

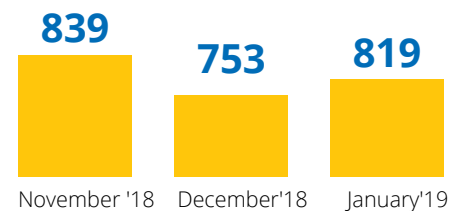
(number of consultations for officials)

1. DSPL
2. Local governments
3. Youth and Family Centres
4. Services on Children's affairs
5. Territorial units of the Pension Fund
6. Amalgamated territorial communities
7. Centres for Free Secondary Legal Aid Provision
8. MOSP
9. Employment Centres
10. MTOT
11. Ministry of Healthcare
12. *Oschadbank of Ukraine*
13. Other institutions



Appeals from officials and specialists of NGOs

(number of consulted persons)





GENERAL INFORMATION ABOUT THE PROGRAMME

The Liaison Officer Programme (RADNYK) is implemented by Canadian Non-Governmental Organization (NGO) *Stabilization Support Services* with the financial support of the British Embassy Kyiv.

RADNYK includes 23 Liaison Officers (LOs) on internally displaced persons (IDPs) issues that have been chosen through a transparent selection process and work on the basis of the departments of social protection of the oblast state administrations. LOs are represented at the regional and national levels - at the Ministry of Social Policy of Ukraine (MOSP) and the Ministry of Temporary Occupied Territories and Internally Displaced Persons of Ukraine (MTOT).

LOs together with the MOSP, MTOT and local executive government bodies are solving IDP issues ad-hoc.



KEY ACTIVITIES OF THE PROGRAMME IN JANUARY

- A series of events on advocacy of regional integration programmes for IDPs and conflict-affected population was held during January. Three events took place in Kramatorsk, Zaporizhia, and Uzhhorod. Also an event aiming to initiate and coordinate public discussions and dialogues on conflict sensitive issues of IDP integration and social protection of vulnerable populations and people being discriminated against was conducted in Lviv within the RADNYK programming.
- The RADNYK distributed 5,700 posters on procedure for issuing Ukrainian identity card and passport; how to register and receive birth certificate; procedures for obtaining higher and vocational education for the entrants from the territory when the operation of the Joint Force is carried out; procedure for crossing the administrative border between Crimea and midland (for Ukrainian citizens) within the cooperation with MTOT. During January 2019, materials were sent to LOs on IDP issues in 19 oblasts of Ukraine (except Odesa, Chernivtsi, Kirovohrad, Poltava and Ivano-Frankivsk oblast) and to MTOT Sectors in Luhansk, Donetsk and Kherson oblasts.
- The RADNYK developed a series of information videos. The National Council of Television and Radio Broadcasting of Ukraine acknowledged the videos as awareness-raising for IDPs about their rights and the ways of their realization, as well as characterized as social advertising. The videos were posted on the RADNYK official website and its social network pages. Short versions of the videos were broadcasted during January 2019 in the Intercity trains. In addition, the video on the IDP participation in the presidential elections in Ukraine was posted on the MTOT website.



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