

Monthly report Activities of the Liaison Officers on IDP issues of the Ministry of Social Policy of Ukraine

THE LIAISON
OFFICERS (LOs)
PROVIDED



1945

SERVICES ON
THE PROGRAMME

The LOs provided consultations on social protection of IDPs



LOs ORGANISED AND CONDUCTED



171 letters and
explanations, expert opinions



25 monitoring
and analysis



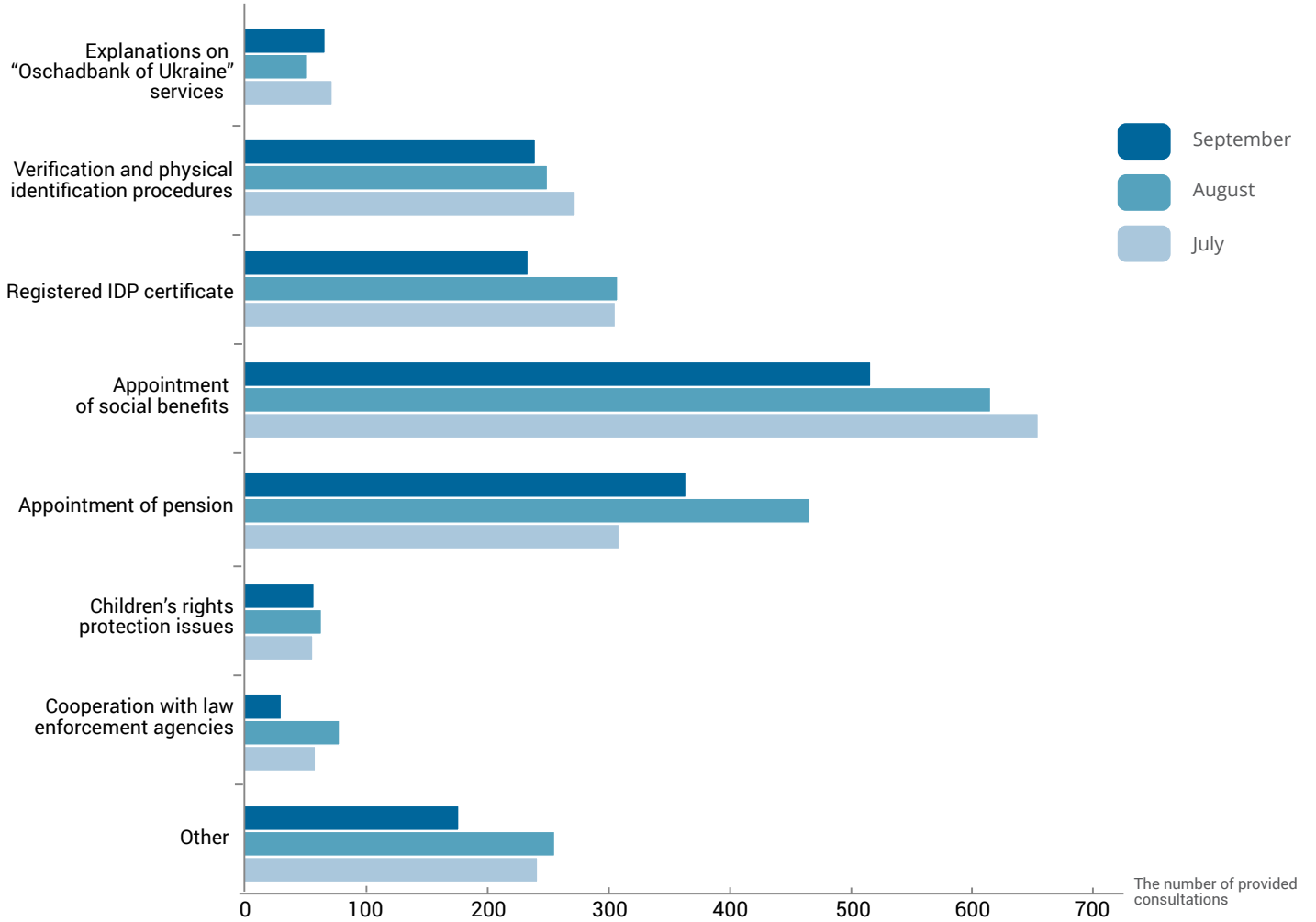
151 events
among them



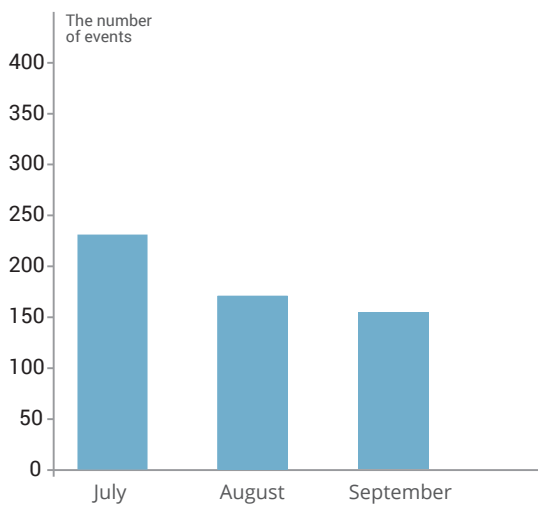
33 training events
for **849** participants

Consultations distribution by types of questions

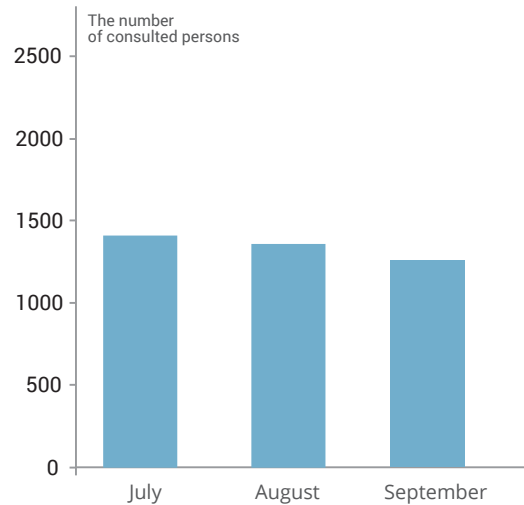
The number of provided consultations by LOs



Events initiated/organized by LOs



Appeals to LOs from experts in social sphere





COOPERATION WITH GOVERNMENTAL AND NON-GOVERNMENTAL ORGANIZATIONS

During this month, 45 cases focused on issues related to targeted assistance and pension receiving issues were addressed for the provision of professional IDPs assistance from the joint hotline of the MTOT and of the PO Donbas-SOS. There were regulated 17 emergency cases, other cases are under review.

The conference "Right to pension in the context of armed conflict: international experience and solutions for Ukraine" took place in Kyiv. It was organized in partnership with Norwegian Refugee Council, PO Donbas-SOS together with the Council of Europe and UN system organizations. There were discussed the mechanisms of pension problems settlement in other countries which are in a state of conflict (Georgia, Moldova, Balkan countries), the norms of the European Convention on Human Rights and the European Social Charter. MPs of Ukraine, representatives of the MOSP and MTOT discussed possible solutions for Ukraine with local and international experts. This event became a part of the advocacy work of the Programme on the implementation of the initiatives of the President of Ukraine P. Poroshenko and the support of the draft law No.6692 on the settlement of the pension provision problems of those integrated into the IDP community and of citizens on the non-government-controlled areas.

In the Poltava region the "Interregional Forum for Business and Professional Women" was held under the patronage of the LO on the regional level.

During the Forum there was held the first Ukrainian exhibition and sale of enterprises goods and services headed by IDP women and women from local communities. Also within the framework of the forum there took place a scientific-practical conference "Women's entrepreneurship: experience, challenges and opportunities" and the Memorandum of Cooperation on supporting women's leadership, entrepreneurship and gender initiatives. The event was organized by a coalition of NGOs and research institutions with the support of the US Embassy Press, Education and Culture Department in Ukraine. The Forum had a significant impact on promoting gender equality ideas and women's empowerment in the Poltava region.



ANALYTICAL, MONITORING AND NORM-SETTING ACTIVITIES

In September 2017 Programme LOs held 25 monitoring and analyses. In particular, there was held a monitoring on work of the Unified Information Database of IDP and ASOPD in the regions of Ukraine and there were given the results to the MOSP and the IOM representative in order to finalize the database and to eliminate the mistakes.

There was held a monitoring of the citizens' appeals on the settlements absence in the resolution No.1085. It is necessary to mention that despite numerous appeals from citizens of Ukraine and public organizations, a number of settlements, where the state authorities temporarily do not fulfill their duty, have not been put in the resolution yet.

By the results of analysis of the questions received from social protection employees and LOs, there were prepared and sent explanations on the application of the birth certificate for the IDP children identification to the places. Explanations on the application of the resolution of the Cabinet of Ministers of Ukraine No.689 will be prepared after the issues processing that arose on that score during the coordination meeting of social protection employees and non-governmental organizations.

During September 2017, LOs provided 1598 consultations for 1263 persons, of which 1158 consultations for employees and 440 for NGOs representatives. The largest number of appeals in the reporting period concerned the following issues: the appointment of social benefits; the appointment of pensions; verification and physical identification procedures; registration of IDP certificate.

The overwhelming majority of requests related to amendments introduced by the CMU resolutions No.370 and No.371 dated 31.05.2017, in particular regarding the address assistance receiving, the problems of identification and certification of IDPs children who have just moved to the controlled territory. There remain issues on the place of the IDP registration for settlements located on the temporarily uncontrolled territory and on the demarcation line, but the problem went into a wait state, taking into account the consideration of the CMU draft amendments to the resolution No. 1085.

Taking into account the adoption of the CMU resolution No.689 (which introduced the amendments to the resolutions No.505, No.637 and No.365) in the mid-month some social tensions related to the verifications of retired IDPs was canceled, but the lack of explanations of some provisions of this normative act and its application cause a new wave of issues. In order to avoid this, there was started an activity on the preparation of the explanations on these issues that are already being raised.



EDUCATIVE AND INFORMATIVE PROGRAMMES

During September Programme LOs provided the explanations, letters and experts conclusions on the violations of IDPs rights issues and on the proper application of the law norms on the IDP social protection. In total, 171 of such documents were prepared for the reporting period.

Programme LOs organized or participated as trainers in 33 educative meetings with trainings elements regarding the experience sharing (trainings, lectures, seminars, workshops). In total, 849 specialists took part in such training sessions. The total number of events initiated in September by LOs is 151.

In the framework of the informative programme at the checkpoints entry and exit in the Donetsk region there were installed information stands with the printed materials by the "Radnyk" Programme. If it is necessary, materials will be updated by the Programme. Also authorities and international humanitarian organizations have the opportunity to place the information on the stands.

During the reporting period for better understanding of the IDPs problems there was held the presentation of the board game IDP Adventure. The game was presented in Kyiv, Lviv and Odesa as a part of the communicative campaign against the IDPs discrimination. The game highlights the typical situations that IDPs face. The presentations took place in Lviv during the Publishers' Forum and in Kyiv with the representatives of the Parliament, MOSP and MTOT. In total 200 persons participated in game presentations. There were released 450 game copies in Ukrainian and 50 in English.



MEDIA SUPPORT OF THE ACTIVITY

In September, there were 17 printed references about LOs, 5 radio broadcasts, 3 stories and 13 television broadcasts with their participation. Moreover, LOs took part in 5 round tables, 1 press-conference and 40 other media events.