



Charitable Organization "Charity Foundation
"STABILIZATION SUPPORT SERVICES"

OUR MISSION IS TO **OVERCOME** THE SOCIAL
CONSEQUENCES OF WAR AND **HELP** AFFECTED
POPULATIONS IN UKRAINE





A year has passed since Russia's full-scale invasion of Ukraine began on February 24.

In 2016, the Stabilization Support Services Charity Foundation was established with the goal of assisting individuals to overcome the consequences of the conflict instigated by Russia and ravaging the east and south of Ukraine, resulting in the devastation of countless lives. Faced with this catastrophe, we felt compelled to take action. We united our resources and networks to form a team of professionals with diverse expertise.

Our Foundation represents a natural continuation of both our individual endeavors and our shared values. We all began as volunteers, activists, or just compassionate individuals who wished to share our knowledge and experience with others. We came together under the Foundation to collaborate, develop our skills, and advance our organization's capacity to have a greater impact. Together, we share a vision of triumph over the current humanitarian crisis, enabling us to shift our focus toward rebuilding Ukraine.

Although it's possible to prepare for a full-scale war, it's impossible to be entirely ready. Similarly, despite our preparations, on February 24th, we were forced to rapidly adjust our approach to humanitarian aid, seek immediate funding, and assist even those near and dear to us. We were concerned for our colleagues in the war-torn oblasts and quickly mobilized to provide aid, evacuate individuals, treat the wounded, and coordinate the delivery of food and medicine alongside other activists, officials, and volunteers.

Though much has changed over the past year, our commitment to combating the aggression of modern-day barbarians and providing aid to those in need remains steadfast.

Last February was a test of both humanity and professionalism for our Foundation, our partners in the public sector, our donors, and government organizations. However, we all rose to the challenge and continue to work towards victory and peace.

Project Managers of the Foundation

Dermot Hamilton

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● INFORMATION ABOUT CF SSS ACTIVITIES



Our Foundation has been operating as a registered charitable organization in Ukraine since 2016.



We provide humanitarian aid to the affected population, including food and hygiene kits, clothing, household appliances and items, and medicines.



Our work involves developing community capacity and providing material, advisory, and methodological support to the social protection system in Ukraine.



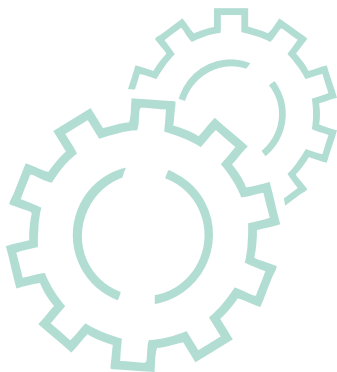
We operate throughout Ukraine, extending our efforts to all oblasts of the country.



We start the creation of initiative groups, such as internally displaced persons (IDP) Councils, within local authorities.



Our activities are supported by reputable international donors, including IREX, UNHCR, People in Need, Care, NRC, Choose Love, Council of Europe, UK Aid, Danish Refugee Council, Ukraine Humanitarian Fund, and The Black Sea Trust.



- Our foundation operates in 24 oblasts, providing humanitarian assistance in partnership with local councils and social protection units.
- We coordinate with 20 local civil society organizations to maximize the impact of our efforts.
- In partnership with UNHCR, we work in 44 social protection local departments in 24 oblasts to build capacity and provide material support for IDP registration.
- Our Foundation is an approved UN procurement partner.
- We establish IDP consultant offices in local administrations in 25 communities, offering direct assistance to IDPs.
- Our foundation helps to establish and support public advisory bodies for IDPs and people affected by the war in local government policy-making to ensure the voices of vulnerable groups are heard.

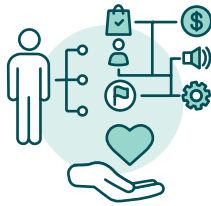
WHAT THIS MEANS:

- Our Foundation is committed to protecting and supporting those most vulnerable during times of war.
- We operate across a wide geographical area, focusing on providing safe means of transportation.
- We work to build resilience in local, regional, and national Ukrainian civil society organizations (CSOs).
- Our humanitarian aid workers operate near areas of intense shelling.
- Social protection workers and CF SSS are often the first points of contact within the government structure for victims of war crimes.
- These workers require training to ensure that survivors receive appropriate assistance and are referred to the appropriate organization for support and reporting.
- Our programs address a large part of these needs.
- We offer reliable partner leadership with in-depth knowledge of FCDO/CSSF reporting practices.

● KEY PERFORMANCE INDICATORS FOR 2022

325 373

people received humanitarian aid from us



165 520

individual food and non-food item kits distributed



16 494

people received legal support



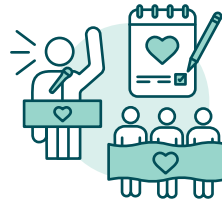
7 136

people registered in the cash assistance program



4 658

people were trained on protecting the affected population



3 418

people received social support



1 357

people received individual counseling assistance



397

needs and situation assessments carried out



268

new workplaces equipped



132

social protection departments provided with office equipment



52

advocacy interventions conducted



MORE than 60

IDP Councils established



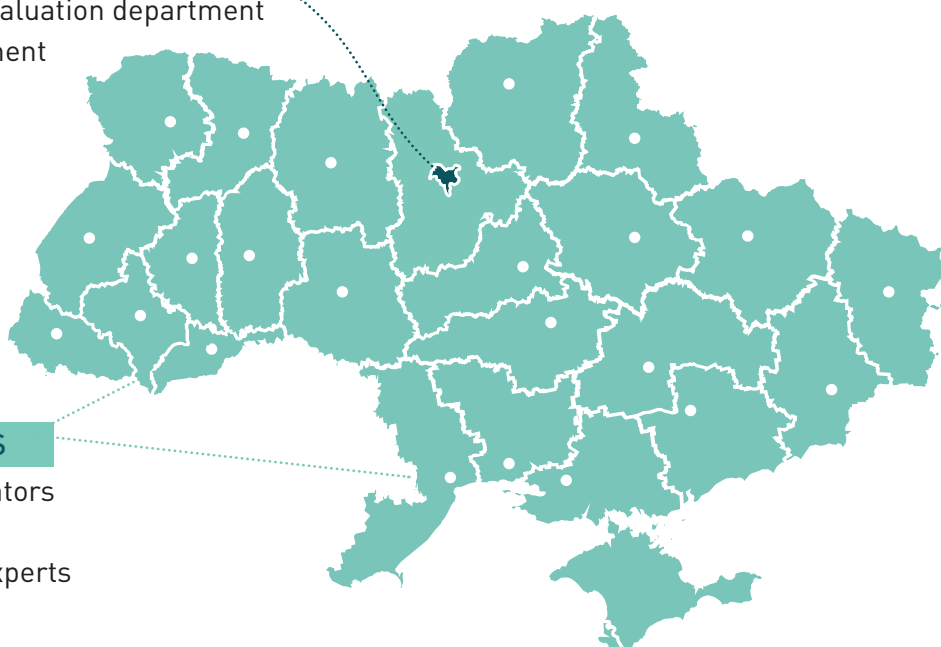
ALL OVER THE COUNTRY

FOUNDATION STRUCTURE

OUR TEAM CONSISTS OF **OVER 200** PROFESSIONALS WHO PROVIDE ASSISTANCE TO INDIVIDUALS IN ALL REGIONS OF UKRAINE. OUR TEAMS ARE CATEGORIZED BY THE TYPE AND THE GEOGRAPHIC FOCUS OF THEIR ACTIVITY.

CENTRAL OFFICE

- Managers and coordinators of teams and projects
- Monitoring and evaluation department
- Financial department
- Legal department
- Communication specialists
- Logistics department



REGIONAL OFFICES

- Regional coordinators
- Regional lawyers
- Regional social experts

Regional offices of the Foundation operate in all 24 oblasts of the country, including communities from temporarily occupied territories.

WE WORK IN FOUR MAIN AREAS:



OVERCOMING THE CONSEQUENCES OF WAR

advocacy for the rights and freedoms of the affected population, protection and support of IDPs;



HUMANITARIAN RESPONSE

humanitarian and psychological assistance;



INSTITUTIONAL DEVELOPMENT

support of state institutions working in the social protection sector, development of regulatory framework;



CIVIL SOCIETY DEVELOPMENT.



ADVOCACY FOR THE RIGHTS AND FREEDOMS OF AFFECTED POPULATIONS

Since 2015, our Foundation has been advocating for the rights of affected populations. Our team of lawyers monitors legislative developments and regional situations while representing the interests of IDPs (at their requests). We conduct advocacy efforts at both the regional and national levels, establishing teams to work with the population in various oblasts and seeking to introduce necessary legislative changes

CHANGES WE HAVE INITIATED IN RECENT YEARS



Introducing the obligation to establish IDP Councils at Oblast State Administrations, based on paragraph 6 of the State Strategy for IDP Integration until 2024



Including the IDP category in Kharkiv's municipal targeted housing construction program



Taking into account proposals from the IDP community in developing regional strategies for integrating IDPs in frontline oblasts



Including the category of children affected by war in all city programs in the Zaporizhzhia community



Developing a draft resolution in partnership with the Ministry of Reintegration of Ukraine, resulting in more than 60,000 IDPs receiving payments of over UAH 80 million through the Diia digital platform



HUMANITARIAN RESPONSE

Throughout the year, we have provided communities with individualized food, medical, and hygiene kits, as well as non-food items, such as beds, blankets, and kettles. We have traveled extensively throughout the country and delivered tons of humanitarian aid to IDPs, temporary residents of host communities, and collective centers. In certain locations, we have even provided aid to people directly in their homes

HUMANITARIAN AID FOR 13 OBLASTS

with support from *People in Need*

Amount of assistance provided: 1,644,000.00 UAH

Geography: Volynska, Dnipropetrovska, Donetska, Zakarpatska, Zaporizka, Ivano-Frankivska, Luhanska, Lvivska, Rivnenska, Kharkivska, Cherkaska, Chernivetska, Chernihivska Oblasts

Implementation period: April 10, 2022 – June 14, 2022

From April to June 2022, we delivered food, medicine, and non-food items (bedding, sleeping bags, kettles, extension cords, and gasoline generators) to 10,734 people (IDPs and local residents) in 13 oblasts across the country.



FOOD FOR IDPS IN LVIV AND KHARKIV, MEDICINES FOR PATIENTS IN BAKHMUT

with support from *Global Medic*

Amount of assistance provided: 10,000.00 CAD

Geography: Lvivska, Donetska, Kharkivska Oblasts

Implementation period: March 1, 2022 – April 31, 2022

We organized a hot food distribution near the Lviv railway station, distributing 1,348 meals to IDPs who arrived in the city on March 14-15 and March 31, 2022. For affected people in Kharkiv, we purchased, delivered, and distributed 500 food packages. Additionally, we procured and delivered medicine for 300 patients at an outpatient clinic in Bakhmut, Donetska Oblast. Resulting in over 2,000 individuals receiving assistance.



CASH ASSISTANCE IN TERNOPIIL

with support from *NRC*

Amount of assistance provided: 109,980.00 UAH

Geography: Ternopil'ska Oblast

Implementation period: March 11, 2022 – April 11, 2022

Our team registered IDP families, including both those in transit (staying 1–2 nights) and those planning to remain in the city for a more extended period. Throughout this intervention, we closely cooperated with local humanitarian centers and with the Department of Social Protection. Based on the KOBO registration form, the estimated number of recipients registered for cash assistance was 2,606.

FOOD STATION AT THE LVIV RAILWAY STATION

with support from *NRC*

Amount of assistance provided: 109,980.00 UAH

Geography: Lviv'ska Oblasts

Implementation period: March 11, 2022 – April 11, 2022

During the spring of 2022, the Lviv railway station served as a stopover for individuals arriving on evacuation trains from Kryvyi Rih, Kramatorsk, Zaporizhzhia, Kharkiv, and Kyiv. The majority of the new arrivals were women, children, and the elderly. Some continued their journey to various locations in Poland, while others remained in the city or traveled to the country's western oblasts. The station was frequently overcrowded and served thousands of individuals daily. In response, we established a food station and provided meals for 27,812 individuals.



BEDS FOR IDPS IN TERNOPIIL

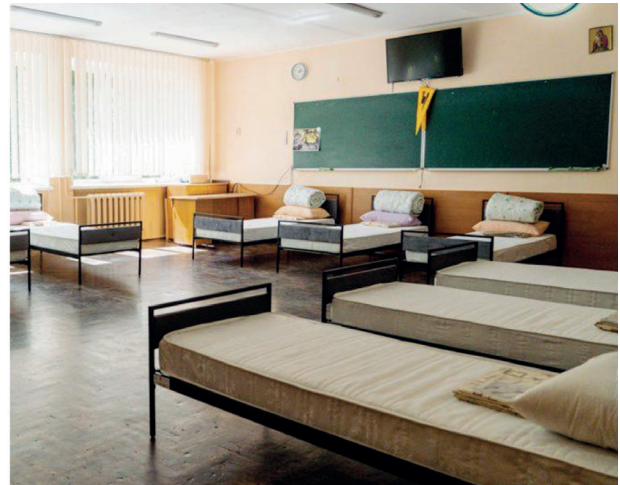
with support from *NRC*

Amount of assistance provided: 3,000,000 UAH

Geography: Ternopilska Oblast

Implementation period: May 14, 2022 – August 15, 2022

During the initial months of the full-scale invasion, tens of thousands of displaced individuals arrived in Ternopilska Oblast. In Ternopil city alone, more than 25,000 IDPs were officially registered in the spring of 2022, with thousands settling in collective centers. In collaboration with local authorities in Ternopil, we procured 500 beds, mattresses, bedding sets, blankets, and pillows for IDPs who were temporarily housed in collective centers, such as schools and kindergartens.



FOOD PACKAGES FOR KHARKIV AND UZHGOROD

with support from *DRC*

Amount of assistance provided: 301,275.00 UAH

Geography: Kharkivska and Uzhhorodska Oblasts

Implementation period: April 7, 2022 – May 10, 2022

Our regional coordinators prepared food packages, which included pasta, cereals, canned meat and fish, pates, milk, and bread. These were distributed to 883 people in 12 settlements, both in Kharkiv (Saltivka, KhTZ, and Oleksiivka districts) and in towns and villages of Kharkivska Oblast (villages of Eskhar, Zhykhar, Babai, Kutuzivka, Mala Rohan, Zavoddia, Barvinkove, and Okhocho; cities of Derhachi, Kolomak, and Valky). In addition to targeted deliveries, our team also distributed food to Kharkiv bomb shelters.



KITS FOR MOTHERS AND THEIR BABIES

with support from *Philips Foundation*

Geography: Kyivska, Chernihivska, Dnipropetrovska, Cherkaska, Zaporizka, Chernivetska, Ivano-Frankivska, Kharkivska, Donetsk, Vinnytska, Poltavska, Kirovohradska Oblasts

Implementation period: June 2022 – September 2022

We provided kits and individual assistance to young mothers and their children. This included breast pumps, bottles, pacifiers, baby food, and other useful items for new mothers.

The aid was distributed through perinatal centers and hospitals, where both local women and IDPs who were forced to give birth away from home were currently residing.

The project's geography covered a majority of Ukraine, with over 11,000 individuals receiving the kits, including at least 3,000 children.



MILK FOR THE EASTERN OBLASTS OF THE COUNTRY

with support from *Loostdorf*

Amount of assistance provided: a truckload of milk

Geography: Kharkivska, Kryvorizka, Donetsk, Dnipropetrovska, Luhanska Oblasts

Implementation period: July 2022 – August 2022

During the summer of 2022, Loostdorf generously donated 19,500 one-liter cartons of milk to our Foundation. We distributed this product to affected individuals in five eastern oblasts of Ukraine. A total of 28,639 people were able to receive the milk.



HUMANITARIAN ASSISTANCE FOR 17 OBLASTS IN UKRAINE

with support from *Care*

Amount of assistance provided: 1,500,000 €

Geography: Cherkaska, Dnipropetrovska, Donetska, Kharkivska, Khmelnytska, Luhanska, Lvivska, Sumska, Ternopilska, Zaporizka, Zakarpatska, Volynska, Vinnytska, Chernivetska, Ivano-Frankivska, Chernihivska, Mykolaivska oblasts

Implementation period: March 28, 2022 – September 30, 2022

Over a six-month period, our regional teams distributed humanitarian aid to 131 communities across 17 oblasts in Ukraine. Throughout the project implementation, we distributed 36,000 food kits, 21,004 medical kits, and 60,000 hygiene kits to assist 140,885 people, including 94,894 IDPs. In order to maximize involvement among all vulnerable groups, we closely cooperated with representatives from social protection departments and authorities responsible for people with limited mobility and for vulnerable groups in the communities. Collaborating with local civil society organizations and humanitarian hubs, we disseminated information quickly to IDPs and affected individuals regarding the place and time of distribution through local social groups on social media and messengers. Additionally, we organized distributions in collective centers and social institutions. We also arranged targeted delivery for people with limited mobility by collaborating with social protection department representatives.



MULTI-PURPOSE HUMANITARIAN AID FOR 17 OBLASTS

with support from *Choose Love*

Geography: Kyivska, Cherkaska, Dnipropetrovska, Donetska, Kharkivska, Luhanska, Lvivska, Sumska, Ternopilska, Zaporizka, Zakarpatska, Ivano-Frankivska, Chernihivska, Mykolaivska, Kirovohradska, Rivnenska, and Poltavska Oblasts

The main objective of this project was to support displaced individuals affected by the Russian invasion by providing food, medicine, and hygiene products. Throughout the duration of this project, the situation changed repeatedly due to ongoing hostilities. The liberation of the northern temporarily occupied oblasts necessitated additional humanitarian assistance. As the project progressed, we were able to establish partnerships with the leadership in war-affected cities and local civil society organizations (CSOs), including those affected by shelling or liberated from occupation.

This collaboration united the efforts of CSOs and authorities in providing assistance and rebuilding cities. As part of the project, we distributed 11,979 food packages, 1,751 hygiene kits, 219 medicine kits, and 76 appliances (such as, refrigerators, stoves, and washing machines), providing aid to a total of 54,442 individuals.



MULTI-COMPONENT ASSISTANCE FOR 5 OBLASTS IN UKRAINE

with support from *Care*

Geography: Dnipropetrovska, Sumska, Cherkaska, Chernihivska, and Kharkivska Oblasts

Implementation period: October 1, 2022 – April 30, 2023

As part of this project, our team aimed to meet the cross-sectoral humanitarian needs of internally displaced persons in five oblasts in the country. The project's goal was to assist 402,000 individuals affected by the war. From the start of the project until March 30, we distributed: 5,997 food kits designed to cover the nutritional needs of a family of four for three months; 2,910 hygiene kits for a household of three based on WASH cluster recommendations; 1,432 baby kits with the most essential items for infants; 1,450 hygiene kits for individuals with disabilities and the elderly; 4,472 individual menstrual hygiene kits; and, 10 institutional kits. This project was unique in its integrated approach and greater attention to the content of hygiene kits; they were more individualized for the needs of different groups of people. Additionally, we provided multi-purpose financial assistance totaling UAH 41,691,600 to 6,260 individuals, including to IDPs, large families (with 3+ children under the age of 18), households with individuals with disabilities (disability groups 1 and 2), households with a single parent supporting and raising one or more children on their own, and households with elderly individuals (60+ years old).



"TRANSIT" KITS FOR IDPS AND RESIDENTS OF DESTROYED HOUSES IN ZAPORIZHZHIA

in cooperation with *NRC* and with financial support from *UHF*

Geography: Zaporizhzhia

Implementation period: September 21, 2022 – October 21, 2022

During the fall of 2021, a significant number of individuals relocated from temporarily occupied territories in Zaporizka Oblast to Zaporizhzhia city to rest and to move onward to temporary shelter in other oblasts of Ukraine or abroad. In collaboration with our partners from the Norwegian Refugee Council and with support from the Humanitarian Fund for Ukraine, we prepared food and hygiene kits and distributed them directly at the entrance to the city – in an Epicenter supermarket parking lot that had become a transit center for IDPs.

Initially, aid was provided exclusively to displaced individuals transiting through Zaporizhzhia. However, since October, the security situation in the city has sharply deteriorated, and there has been periodic shelling. As a result, we decided to support individuals who were affected by the shelling of civilian buildings. Our volunteers worked tirelessly, traveling day and night to areas with destroyed housing, setting up support centers, and distributing aid kits. Additionally, aid was delivered to humanitarian hubs for IDPs from the temporarily occupied Vasylivka and Polohy settlements.

During the course of the project's month-long duration, a total of 4,500 food and hygiene kits were distributed to those in need.



HOUSEHOLD APPLIANCES, FOLDING BEDS, AND BED LINEN TO DORMITORIES FOR IDPS

with support from *IREX in Ukraine*

Amount of assistance provided: 3,588,000 UAH

Geography: Cherkaska, Zaporizka, Lvivska, Dnipropetrovska, Volynska, Zakarpatska, Ternopilska, Khmelnytska, Kyivska, Chernivetska, Kharkivska, and Poltavska Oblasts

Implementation period: September 6, 2022 – October 4, 2022

Under the United Voices in Action program, we provided IDPs in 12 oblasts in Ukraine with much-needed household items for their temporary shelters, including refrigerators, boilers, washing machines, ovens, multi-cookers, pillows, blankets, bed linen, and folding beds.

Collective Centers (CCs) are facilities designated and equipped to accommodate IDPs, such as schools, kindergartens, dormitories, and children's camps. Often, these locations lack basic conditions for comfortable sleeping, cooking, or housekeeping. To make life at least a little easier for IDPs, we delivered aid to 12 CCs located in central, northern, and western oblasts in Ukraine. As of October 2022, 1,699 people were residing there, but the CCs could potentially accommodate even more IDPs.





INSTITUTIONAL DEVELOPMENT

Our Foundation maintains close partnerships with state authorities, social protection departments, regional departments, and civil society organizations. These partnerships are geared towards strengthening institutions and restoring their capacity to continue functioning and providing essential services in the face of war.

OUR ACTIVITIES:



Conducting regular **analysis of Ukrainian legislation** and **formulating proposals** for its improvement



Providing technical and organizational support to the **Office of the Ukrainian Parliament Commissioner for Human Rights**



Offering institutional support to **social protection institutions** in 24 oblasts



Supporting communities in updating **social passports**



Providing advisory and methodological support to **social protection system employees**



Conducting **awareness campaigns for IDPs** in specialized regional institutions



Promoting **trust in the social protection system** among IDPs



Providing **capacity-building support to IDP Councils** in target communities



Conducting **longitudinal studies** of the social protection system and making recommendations to executive authorities on how to improve its performance

Manuals and studies



Reports and monitoring



Support for the social protection system in 2022





CIVIL SOCIETY DEVELOPMENT

ESTABLISHING IDP COUNCILS IN THE OBLASTS



IDP Councils are an advisory body to a state or local government body and were developed by our Foundation in 2019. They consist of a group of experts, including IDPs and representatives of local authorities.

The primary purpose of IDP Councils is to develop long-term solutions for specific locales (communities, cities, oblasts) to help IDPs integrate into the community. The creation of such Councils should involve the representatives of different IDP groups. The Councils should receive basic expert support at the beginning of their work to ensure effective operation.

Typically, a council consists of 10-15 members. The meetings are open to the public, allowing anyone who is not a permanent member to join. It is not required for all council members to be IDPs; lawyers, volunteers, representatives of CSOs that support IDPs, experts, and others are often invited to join the Councils.

WHY DO IDPS NEED COUNCILS?

The Councils are IDPs' tool for dialogue and interaction with authorities. The Councils seek systemic solutions to problems faced by IDPs, present the solutions to local authorities, and participate in developing joint solutions. Additionally, the Councils provide advice to international organizations that aid Ukraine in general and IDPs in particular. The Councils advise authorities on how they can help IDPs integrate into the community and appropriately provide them with housing and all the necessities they need. Through the Councils, IDPs receive information about housing and employment opportunities, access to social services, and ways to get involved in community life.

HOW WERE THESE COUNCILS CREATED?

- International experience of working with IDPs was used to develop the concept of IDP Councils.
- Ukrainian legislation was analyzed to determine the potential of establishing such a body.
- Today, IDP Councils are an effective tool for overcoming the consequences of war.



WHERE DO IDP COUNCILS OPERATE TODAY?

Currently, there are **60+ IDP Councils** in Ukraine, which were created by our Foundation's team over the years. All Councils work closely with local authorities, actively participate in local self-government, and initiate the search for long-term solutions to improve the lives of IDPs.

WHAT DO IDP COUNCILS DO IN THE CONTEXT OF HOSTILITIES?



Monitor local policies in the oblasts and respond promptly to legislative innovations



Research and analyze the needs of IDPs on the ground



Distribute humanitarian aid to affected people



Conduct awareness campaigns for IDPs (distribute infographics, booklets, roadmaps, and instructions on how to receive assistance)



Conduct awareness campaigns for social protection departments (trainings and webinars for social protection sector employees)



Hold regular meetings with local authority representatives



Analyze the needs of children and youth

KEY ACHIEVEMENTS OF IDP COUNCILS



ADVOCACY at the national and local levels:

- Introducing the obligation to establish IDP Councils at Oblast State Administrations, based on paragraph 6 of the State Strategy for IDP Integration until 2024.
- Including the IDP category in the municipal targeted housing construction program in Kharkiv.
- Taking into account proposals from the IDP community in developing regional strategies for integrating IDPs in the frontline oblasts.
- Including the category of children affected by war in all city programs in the Zaporizhzhia community.
- Implementing amendments proposed by an initiative group into the Pikluvannia local social program in Khmelnytskyi.



LOCAL AND NATIONAL AWARENESS CAMPAIGNS

- A campaign to promote the admission of young people from temporarily occupied territories into Ukrainian higher education institutions.
- A campaign to support voluntary vaccination against COVID-19.



ANALYSIS

- Assessment of IDPs and IDP households disaggregated by oblasts and territorial communities [Luhanska oblast], determining their social and demographic status).



ENHANCING YOUTH CAPACITY among IDPs and actively involving IDP youth in the activities and development of host communities.



INVOLVEMENT OF DONOR ORGANIZATIONS IN THE LOCAL COMMUNITY

- Council of Europe projects in Kramatorsk
- UNHCR and OSCE in Kharkiv, etc



INTRODUCTION OF A ROUND-THE-CLOCK HELPLINE in Kharkiv.



DEVELOPMENT OF INFOGRAPHICS AND ROADMAPS for IDPs.

REGIONAL FORUMS DEDICATED TO CREATING IDP COUNCILS

With the support of IREX in Ukraine, our Foundation's team organized a series of regional forums in 15 oblasts that provided a platform for communication between IDPs, authorities, business, and civil society. The main goal of these events was to learn about the needs of IDPs and to develop a common vision for supporting, adapting, and integrating IDPs. The forums also aimed to identify ways to increase cooperation between the government and the community in this area and share positive experiences in developing projects to help IDPs. The ultimate aim of these forums was to create IDP Councils in communities where they do not yet exist, as this tool has proven to be effective in establishing a dialogue between IDPs and local authorities.



HOW TO JOIN AN IDP COUNCIL OR CREATE A COUNCIL IN YOUR COMMUNITY

To create an IDP council in your city or community, our Foundation has developed a roadmap that you can follow.

Detailed information on IDP Councils, the regulatory framework, document templates, and contacts can be found on the website for the United Voices in Action program, which our Foundation implements together with IREX in Ukraine and with support from the US Department of State.

If you would like to join an existing IDP council or get free advice from our lawyers on how to set one up, please contact us at via@radnyk.org.







Our Foundation has an online audience of over 11,000 from all over Ukraine. We encourage you to subscribe to our pages to receive the following and more:


- Infographics for affected populations
- Instructions on how to receive social services
- Legal reviews of changes in legislation
- Live streams, interviews, and podcasts with experts
- Online presentations about sociological research
- Stories about our beneficiaries
- Information on special projects with social protection sector representatives
- Announcements about legal consultations and humanitarian aid
- Useful links, info, and contacts for NGOs, youth, and affected populations




WOULD YOU LIKE TO HELP US CONTINUE TO MAKE A DIFFERENCE IN THE LIVES OF THOSE AFFECTED BY THE WAR?
THE MOST EFFECTIVE WAY IS TO
MAKE A DONATION TO OUR FOUNDATION.

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OUR PARTNERS

