



Charitable Foundation
«Stabilization Support Services»

OUR MISSION IS TO OVERCOME
THE SOCIAL CONSEQUENCES OF
WAR AND HELP THE AFFECTED
POPULATION IN UKRAINE



OUR PLANS FOR 2024

The CF SSS will continue to build and expand its presence in the space connecting the humanitarian and development sectors.

Dermot Hamilton, Executive Director of the CF SSS

Alongside IDP integration and community capacity building, our focus remains on crisis response and community reconstruction. The assistance required by the entire affected population is very diverse, but we cannot state for certain that providing humanitarian kits is more important than shelter repairs or that repairs are more important than multipurpose assistance. Only a comprehensive approach to supporting the local population, IDPs, local authorities, and the local economy allows us to truly contribute to the country's full recovery.

Anna Borysova, Director for Humanitarian Response of the CF SSS

The Foundation will focus on supporting IDPs by restoring the capacity of the social protection system, raising awareness of the needs of people affected by the war, facilitating their integration into local communities, strengthening the capacity of IDP Councils, improving access to social services, advocating and protecting their rights, and attracting international support. Our goal is to create a sustainable and inclusive society where everyone has the opportunity to live a fulfilling life.

Valeriya Vershynina, Director of Legal Affairs of the CF SSS

Our development priority for 2024 is to build the capacity of the IDP Councils network. There are more than 800 of them in Ukraine as of the beginning of the year. At one time, our organization was the first to offer this format of work. We have a lot of experience and a vision that we share. We hold lectures and workshops almost every week, coordinate with other organizations, prepare information materials, and organize the exchange of experience. I hope that by the end of the year, most IDP Councils will be able to work consistently for the benefit of IDPs and the community.

Olha Ivanova, Program Director of the CF SSS

In 2024, the Foundation will focus on developing strategic partnerships and planning future projects aimed at supporting and helping people affected by the war. Our plans are not just about possible prospects but also about real actions that change people's lives and contribute to building an important future for the country and society.

Kateryna Morhun, Director of Organizational Development of the CF SSS

INFORMATION ABOUT THE CF SSS



We have been operating as a charitable organization registered in Ukraine **since 2016**.



We provide humanitarian aid to the affected population: food and hygiene kits, clothing, household appliances and items, and medicines.



We develop the capacity of communities and provide material, advisory, and methodological support to the social protection system in Ukraine.



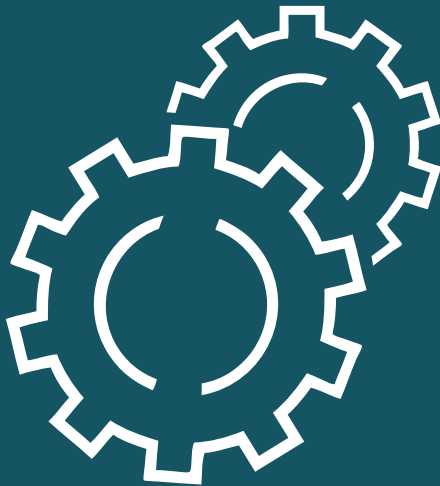
We operate throughout Ukraine.



We create and support IDP Councils under local authorities.



We have the support of reputable global donors: IREX, UNHCR, People in Need, CARE, NRC, Choose Love, Council of Europe, UK Aid, Danish Refugee Council, Ukraine Humanitarian Fund, and The Black Sea Trust.



- We operate in 24 oblasts, providing humanitarian aid in coordination with local councils and social protection units.
- We coordinate 20 local civil society organizations.
- We operate in 44 local departments of social protection in 24 oblasts to build capacity and provide material support for IDP registration in partnership with UNHCR.
- Our Foundation has become an approved UN procurement partner.
- We established offices of IDP counselors in local administrations in 25 communities to help IDPs.
- Establish and support public consultative bodies for IDPs and conflict-affected people as part of local government policy-making to enable the voices of vulnerable groups to be heard.

- Our Foundation works **to protect and support** the most vulnerable people in times of war.
- **Our Foundation covers a large area** in need of safe means of transportation.
- Our Foundation **strengthens the resilience of local, regional, and national Ukrainian CSOs.**
- **Humanitarian aid workers** work near areas of intense shelling.
- Social protection workers and the SSS Foundation are often the first point of contact in the government agencies **for survivors of war crimes.**
- Social protection workers receive training to ensure that victims receive appropriate assistance and are referred to the appropriate organizations **for support and reporting.**

KEY INDICATORS OF OUR WORK IN 2023

121 406

people provided with humanitarian aid



51 378

individual food and NFI kits distributed



33 224

people received legal support



6 260

people registered in the cash assistance program



12 561

people attended workshops on the protection of the affected population



275

new workplaces have been equipped



118

social protection departments provided with office equipment



53

advocacy interventions conducted



131

IDP Councils established



84

strategic sessions for IDP Councils conducted



760

light and medium housing repairs



1 519

consultations provided to the authorities



5 316

consultations provided for social workers



COUNTRYWIDE. ALL OVER THE COUNTRY.

STRUCTURE OF THE FOUNDATION

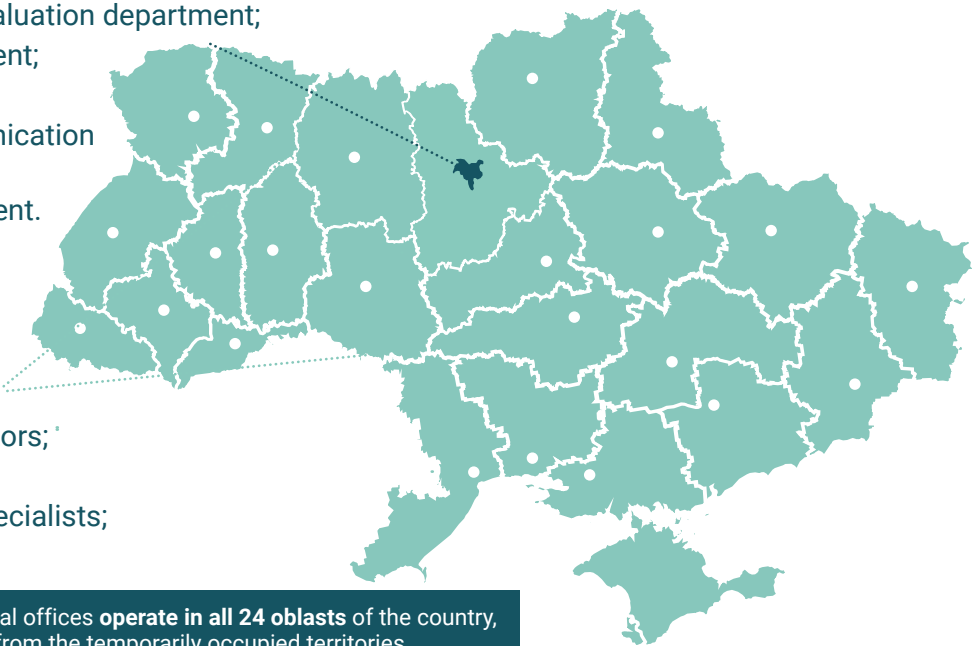
OUR TEAM CONSISTS OF **MORE THAN 200 PROFESSIONALS** WHO HELP PEOPLE IN ALL REGIONS OF UKRAINE. OUR OFFICES ARE DIVIDED BY TYPE AND GEOGRAPHY:

CENTRAL OFFICE

- Team and project managers and coordinators;
- Monitoring and evaluation department;
- Financial department;
- Legal department;
- A team of communication specialists;
- Logistics department.

REGIONAL OFFICES

- Regional coordinators;
- Regional lawyers;
- Regional social specialists;



The Foundation's regional offices **operate in all 24 oblasts** of the country, including communities from the temporarily occupied territories

WE WORK IN FOUR MAIN AREAS:



OVERCOMING THE CONSEQUENCES OF WAR (advocacy for the rights and freedoms of the affected population, protection and support of IDPs)



HUMANITARIAN RESPONSE (humanitarian and psychological assistance)



INSTITUTIONAL DEVELOPMENT (supporting state institutions working in the social protection sector, developing a regulatory framework)



CIVIL SOCIETY DEVELOPMENT

ADVOCACY FOR THE RIGHTS AND FREEDOMS OF THE AFFECTED POPULATION

Our Foundation has been advocating for the rights of the affected population since 2015. Our team of lawyers tracks legislative developments and situations in the regions, representing IDPs' interests based on their requests. We carry out advocacy both at the regional level (by creating teams to work with the population in the oblasts) and at the national level (by seeking the necessary changes to the legislation).



THE CHANGES WE HAVE INITIATED IN RECENT YEARS

Introduction of a mechanism for establishing IDP Councils under Oblast State Administrations based on paragraph 6 of the State Strategy for IDP Integration until 2024;

Development of the Model Regulations on the IDP Council;

Inclusion of the IDP category in the city's targeted housing construction program in Kharkiv;

Consideration of proposals of the IDP community when developing regional strategies for the integration of IDPs in the frontline regions;

Inclusion of the category of children affected by the war in all city programs of the Zaporizka community;

Extension of access of vulnerable categories of IDPs to IDPs' living allowance;

Extension of the eligibility of children for the status of persons affected by hostilities and armed conflicts;

Amendments to the statutes of Khmelnytska and Lutska territorial communities to provide IDPs with the same rights as local residents;

Ensuring IDPs' access to social protection measures (services, benefits, financial assistance, etc.) by amending 17 local targeted programs in 11 territorial communities, including social protection of soldiers from among IDPs;

Ensuring IDPs' access to medical care (dental prosthetics, medicines, reimbursement of the cost of purchased medical devices, etc.) by amending five local targeted programs in four territorial communities;

Ensuring access of IDP children to recreation and health improvement in communities by amending seven local target programs and increasing their funding;

Development and implementation of local IDP integration programs in Bilotserkivska, Kamianska, and Kamianets-Podilska territorial communities;

Providing free meals to IDP children and children affected by hostilities and armed conflicts in educational institutions of the Kamianets-Podilska Territorial Community;

Providing free public transportation for specific categories of IDPs.



HUMANITARIAN RESPONSE

MULTIPURPOSE HUMANITARIAN AID FOR 9 OBLASTS

with the support of Choose Love

Amount of assistance provided: \$442,500

Geography: Chernihivska, Mykolaivska, Khersonska, Cherkaska, Kharkivska, Dnipropetrovska, Volynska, Zaporizka, Kyivska oblasts

Implementation period: May 2023 – January 2024



In 2023, the CF SSS team, with the financial support of the international charity organization Choose Love, implemented assistance for vulnerable groups. Our work focused on the repair of Collective Centers and households, as well as humanitarian and psychological support for people affected by the war.

Initiatives implemented:

Social laundry in Snihurivka. During the first 3 days after the Kakhovka hydroelectric power plant disaster, CF SSS provided 10 washing machines to set up a free social laundry. In addition, 5 water pumps and 7 water containers with a capacity of 3000 liters each were delivered to Snihurivka.

Support for the Koriukivka Social Service Center. Two chainsaws were purchased with other necessary tools for the Social Service Center in Koriukivka, which will help them prepare for the winter and stock up on fuel.

Assistance to people affected by the destruction of the Kakhovka hydroelectric power plant. Provided 19,000 liters of drinking water for vulnerable people affected by the destruction of the Kakhovka hydroelectric power plant. 10 boats were delivered to Kherson to evacuate people and deliver water and food to the affected population.

Water and necessary equipment for Orikhiv in Zaporizka Oblast. 26,325 liters of drinking water, 30 water barrels, and other necessary equipment was delivered to the city, which had been experiencing water supply interruptions due to shelling.

Kits for quick repairs. We delivered 238 sheets of slate and 26 sheets of plastic wrap for damaged houses in Novhorod-Siverskyi and Semenivka.

Kits for quick repairs. Due to intensified Russian attacks, 520 kits were delivered to Sumska and Chernihivska oblasts.

Materials for repairs of affected housing. 112 beneficiaries were provided with the necessary materials for repairs (including 1920 sheets of slate, 300 nails, 500 boards, 50 bars) and to ensure warmth and comfort for vulnerable people in the Shevchenkivska community of Mykolaivska Oblast during the winter.

Repairing households in Apostolove. Five households affected by Russian shelling were repaired.

Printing services in Kherson. We purchased 3 multifunction printers to provide free printing services to people affected by the shelling and flooding of the Kakhovka hydroelectric power plant. More than 10,377 people benefited from the assistance.

Hygiene products for IDPs. We provided 909 units of hygiene and detergents for residents of IDPs' Collective Centers.

Helping the elderly. We purchased 82 packages of adult diapers to provide for elderly people in medical institutions.

Psychological support. 81 psychological counseling sessions were provided to 41 IDPs as part of the Lobanov project.

Dental care for IDPs in Kyiv. 8 internally displaced persons received emergency dental care (dental prosthetics).

Repairs at Collective Centers for IDPs:

Collective Center in Zaporizhzhia. Repairs were carried out in the laundry room and kitchen to improve the living conditions of 115 IDPs.

Collective Center in Mykolaiv. A food unit was renovated to improve the living conditions of 126 elderly people, including IDPs and people with disabilities.

Collective Center for IDPs from Luhanska Oblast in Dnipro. To improve the safety of 160 IDPs, construction materials for a fence were purchased. A printer, mixer, and blender were delivered to improve living conditions.

Collective Center "Berizka" kindergarten in Pershotravensk, Dnipropetrovska Oblast. 100 IDPs received equipment to improve their living conditions, including furniture and boilers.

Help for children:

Clothing certificates. 99 gift certificates for clothes were given to children affected by the shelling of residential buildings in Uman.

Integration activities for IDP children. 344 units of various sports equipment were provided for the integration event.

Helping children in Chernihivska Oblast. 100 children received children's kits with the necessary supplies to make their stay in the bomb shelter more comfortable.



MULTI-COMPONENT ASSISTANCE FOR 12 OBLASTS OF UKRAINE with the support of CARE

Amount of assistance provided: USD 5,000,000

Geography: Chernihivska, Dnipropetrovska, Sumska, Kharkivska, Cherkaska, Khersonska, Donetsk, Mykolaivska, Zaporizka, Lvivska, Ternopilska, Poltavaska oblasts

Implementation period: October 1, 2022 – August 31, 2023

The project had three components: humanitarian kits (food and hygiene), assistance to Collective Centers, and financial assistance.

The distributed kits were designed to meet the needs of different categories of people - in particular, each food kit was designed to cover the food needs of a family of four for three months and weighed 67 kg. The distinctive feature of this project is its comprehensive approach and greater attention to the contents of the hygiene kits: kits are individualized and focused on the needs of different categories of people: families of three, people with disabilities and the elderly, children in need of diapers, and women. In total, 89,775 people received humanitarian kits across all 12 targeted oblasts.



We also provided multi-purpose cash assistance in **the amount of UAH 41,691,600 for 6,260 IDPs**, large families (three or more children under the age of 18); households with people with disabilities (disability groups I and II); households where a single parent is supporting and raising a child/children on their own; and households with elderly people (60+ years old). We provided this assistance in Sumska, Cherkaka, and Chernihivska oblasts.

In addition, 32 Collective Centers in eight oblasts received 100 institutional kits containing laundry detergents, soap, buckets, toilet paper, disinfectants, etc. **In total, we helped 6,091 people.**

HUMANITARIAN ASSISTANCE TO BESIEGED CITIES AND IDP-HOSTING LOCATIONS INSIDE UKRAINE

with the support of CARE.Ukraine

Amount of assistance provided: USD 458,000

Geography: Zaporizka Oblast (Zaporizhzhia), Mykolaivska Oblast (Snihurivska, Mishkovo-Pohorilivska, Halytsynivska communities)

Implementation period: September 1, 2022 – August 31, 2023

The project is aimed at carrying out light and medium repairs in Mykolaivska and Zaporizka oblasts. As part of the program, we have completed:



Mykolaivska Oblast:

Halytsynivska community – **66 repairs**;

Mishkovo-Pohorilivska community – **27 repairs**;

Snihurivska community – **133 repairs**;



Zaporizka Oblast:

Zaporizka community – **75 repairs**.

In addition, the project provided assistance to 5 Collective Centers in Mykolaivska and Zaporizka oblasts. Local residents used the vouchers to make repairs or buy household appliances and equipment, which allowed them to increase the number of beds and improve their quality of life. In particular:

- Mishkovo-Pohorilivska community, Mykolaivska Oblast: 1 Collective Center;
- Mykolaivska community, Mykolaivska Oblast: 2 Collective Centers;
- Zaporizka community, Zaporizka Oblast: 2 Collective Centers.

The voucher approach to supporting Collective Centers was a new experience. In March, this practice was not yet widespread, so we worked with Epicentr K to develop a procedure to ensure participants could order everything they needed using vouchers paid for by the Foundation.



QUICK RESPONSE AND SUPPORT MECHANISM FOR THE AFFECTED POPULATION IN THE SOUTH OF UKRAINE (KAKHOVKA DAM DESTRUCTION)

together with the humanitarian organization CARE and with the financial support of Aktion Deutschland Hilft (ADH)

Amount of assistance provided: USD 435,000

Geography: Khersonska and Mykolaivska oblasts, as well as the city of Kryvyi Rih in Dnipropetrovska Oblast

Implementation period: June 6, 2023 – October 31, 2023

The main goal of the project was to provide immediate life-saving assistance such as bottled water and hygiene kits to families who were forced to evacuate or stay in their flooded homes and were directly affected by the large-scale floods caused by the breach of the Kakhovka dam in Khersonska Oblast following its explosion.

In the first 48 hours after the disaster, we purchased almost €47,000 worth of essential goods: boat motors, life jackets, protective suits, corrugated hoses, sleeves, rubber boots, motorized pumps for dirty water, drinking water, filters, and large tanks for it. Subsequently, family kits of non-food humanitarian aid, mobile drainage pumps, hygiene and bedding sets, bottled drinking water, mobile water purification and disinfection units, and dehumidifiers were distributed.

The following humanitarian aid was provided under the project:

- **4,482.8 liters** of drinking water;
- **575** hygiene kits;
- **550** bedding sets;
- **100** collective non-food kits for institutional institutions;
- **10,320 kg** (14.0 m³) of water disinfectant (hypochlorite);
- **550** non-food kits;
- **3** diesel motor pumps;
- **23** dehumidifiers;
- **23** generators;
- **8** mobile units for water purification and disinfection;
- **10** motor boats;
- **50** life jackets;
- **50** wetsuits;
- **15** hoses;
- **23** fire hoses and 30 fire sleeves;
- **70** rubber boots;
- **75** waders.



Special assistance was provided to institutions in the flooded communities; for example, water utilities were supplied with water disinfectants and purifiers (hypochlorite). We also prepared humanitarian kits for educational institutions, medical facilities, and social centers, as well as purchased and delivered 23 generators that allowed for gradual drying of the premises and restoration of the electricity supply.

RAPID ASSISTANCE TO THE POPULATION AFFECTED BY THE DESTRUCTION OF THE KAKHOVKA DAM

with the support of the Ministry of Foreign Affairs of the Czech Republic

Amount of assistance provided: USD 173,000

Geography: Khersonska Oblast

Implementation period: August 1, 2023 – December 31, 2023

The project helped meet the urgent basic needs of the residents of the flooded areas of Khersonska Oblast. We helped more than 2,100 recipients, who received 1,383 non-food item kits; bedding sets (mattress, blanket, 2 pillows); thermal underwear for children aged 5 to 17 and adults; and hygiene products. In addition to the above, we delivered humanitarian kits to the Daryivska community as per their request.

The difficult working conditions for our team made project implementation more challenging. For example, in Kherson, we had to postpone the distributions several times due to constant shelling, black ice, snowfall, and blocked roads. The shelling also damaged the warehouse of the Humanitarian Hub, where we stored the aid. We re-purchased, delivered, prepared, and distributed new kits to replace the destroyed kits.



CARE UKRAINE WINTERISATION AND RESILIENCE PROGRAM

with the support of CARE.Ukraine

Amount of assistance provided: USD 1,624,400

Geography: Kharkivska, Dnipropetrovska, Zaporizka oblasts

Implementation period: December 1, 2022 – February 29, 2024

As part of the project, we helped residents of the liberated territories prepare their homes for the cold season. Together with our partners, we quickly helped the affected population with light and medium repairs.

During this time, we managed to repair 588 properties, including private houses, apartment buildings, and Collective Centers in Khersonska, Zaporizka, and Dnipropetrovska oblasts. Here are our results:

- **Iziumska community, Kharkivska Oblast:** 201 repairs were performed;
- **Pokrovska community, Dnipropetrovska Oblast:** 52 repairs were performed;
- **Apostolivska community, Dnipropetrovska Oblast:** 34 repairs were performed;
- **Zaporizka community, Zaporizka Oblast:** 288 repairs were performed.



In addition, we made repairs at 10 Collective Centers: 5 in Zaporizka Oblast, 2 in Kharkivska Oblast, and 3 in Dnipropetrovska Oblast.

We installed uPVC windows, replaced glass and doors, repaired roofs, kitchens, bathrooms, and showers.

In addition to the repairs, the Foundation's team distributed repair kits to restore homes and hygiene kits to vulnerable groups to help them overcome the consequences of the Russian invasion.

RAPID RESPONSE IN THE SOUTH OF UKRAINE, **KHERSON FLOOD RESPONSE**

with the support of CARE

Amount of assistance provided: USD 354,600

Geography: Khersonska and Mykolaivska oblasts

Implementation period: September 1, 2023 – December 31, 2023

The project helped families affected by large-scale floods who had to evacuate or stay in their flooded homes after the Kakhovka dam was destroyed. The project had **two areas of focus**: providing humanitarian kits and setting up public laundries for the affected people. By implementing this project in Khersonska and Mykolaivska oblasts, **we managed to**:



– **Distribute:**

- 3325 family hygiene kits;
- 300 non-food kits;
- 500 individual non-food kits;
- 400 individual hygiene kits;
- 45000 diapers;
- 45000 diapers for adults;
- 900 sleeping bags;
- 200 folding beds;

– **Create:**

- 6 social laundries with 10 washing machines and 10 dryers.

In Mykolaiv, two laundries operate on the premises of territorial centers that help people in difficult life situations, such as internally displaced persons, people with limited mobility and single people, as well as large families. As many residents began to use the laundry services, the city authorities decided to support the work started by the Foundation. In March, they funded the creation of an additional position for two employees at the territorial centers to provide laundry services on a regular basis. They also allocated funds for electricity and water. Such steps by Mykolaiv authorities are invaluable to us because by working together and joining forces, we can strengthen the community even more effectively.

We opened four laundries in Khersonska Oblast.

One of them in Kherson is located in a designated place of temporary residence for residents of the Ostriv neighborhood, which was flooded after the Kakhovka dam was destroyed. Three more social laundries were opened in Inhulets, Lymanets, and Fedorivka villages in the Daryivska community of Khersonska Oblast. These villages were under occupation, later suffered from the explosion of the Kakhovka hydroelectric power plant, and now remain under constant Russian shelling and have problems with water supply.

LIFESAVING RESPONSE TO PROTECTION RISKS AND HUMANITARIAN NEEDS OF CONFLICT-AFFECTED POPULATION IN SOUTH AND SOUTH-EAST OF UKRAINE

with the support of CARE.Ukraine and the Ministry of Foreign Affairs of Denmark

Amount of assistance provided: USD 512,000

Geography: Khersonska Oblast, Mykolaivska Oblast, Zaporizka Oblast

Implementation period: September 1, 2023 – June 30, 2024

The project aims to help people affected by the hostilities in remote areas of Khersonska, Zaporizka, and Mykolaivska oblasts. Rapid response teams are operating over the course of the project to provide:

- Delivery of drinking water to the affected communities;
- Distribution of 300 non-food kits;
- Distribution of 4000 different hygiene kits tailored to gender and age;
- Distribution of multi-purpose cash assistance to 530 affected people.

In addition, we work with communities to identify and assess the needs of local people who require special support, such as people with disabilities and survivors of gender-based violence or other traumatic events. In order to plan assistance, this data will be shared with relevant national support services as well as CARE's own case management system.



LIGHT REPAIRS TO WAR-DAMAGED HOUSING AND WINTER NON-FOOD KITS FOR KHERSON RESIDENTS

with the support of CARE in cooperation with the Kherson Regional Center "Successful Woman" NGO

Amount of assistance provided: \$566,000

Geography: Khersonska Oblast

Implementation period: September 1, 2023 – August 31, 2024

In cooperation with the Kherson Regional Center "Successful Woman", the team of the CF SSS is implementing a new project aimed at meeting the basic needs of families affected by the war and supporting their return to normal life. **The project will include:**



- Delivery of 300 winter non-food kits to "Successful Woman" for distribution in Kherson;
- Conducting 224 household repairs.

The distribution of non-food kits will be gender sensitive and take into account the needs of those facing various types of discrimination. As for repairs, the plan is to renovate those houses and apartments with minor non-structural damage due to the war, such as damage to the roof or windows.

ADDRESSING THE IMMEDIATE NEEDS OF IDPS AND CONFLICT-AFFECTED POPULATION

with the support of CARE

Amount of assistance provided: \$2,000,000

Geography: Khersonska and Mykolaivska oblasts

Implementation period: September 1, 2023 – August 31, 2024

The second phase of the Addressing the Immediate Multi-Sectoral Humanitarian Needs of IDPs and Conflict-Affected Populations Inside Ukraine project is underway. This project has several components: distribution of non-food kits, light and medium repairs of houses damaged by the hostilities, distribution of multipurpose cash assistance, and distribution of drinking water to residents of Kherson.

The non-food kits contain essential items for wintering in conditions of unstable power supply: capacious power banks and flashlights, mattresses, warm blankets, portable stoves, etc. All residents of the affected areas will receive multi-purpose financial assistance of UAH 3,600 per month for three months. Drinking water will be delivered to Daryivska, Kalynivska, and Beryslavska communities in Khersonska Oblast. Wells, water pressure towers, and systems in these settlements have been destroyed, and private wells have been contaminated. Anyone who registers and undergoes a preliminary analysis of the damage to their homes can receive assistance with repairs. **This includes simple repairs to windows, roofs, doors, etc.**



PROVISION OF LIFESAVING WINTERIZATION, NFI, AND SHELTER SUPPORT TO CONFLICT AFFECTED POPULATIONS IN UKRAINE

together with the international humanitarian organization
CARE and with the support of NACHBAR IN NOT.

Amount of assistance provided: USD 498,600

Geography: Zaporizka and Khersonska oblasts

Implementation period: January 1, 2024 – December 31, 2024



The project is aimed at conflict-affected communities, people returning home and IDPs living near the contact line or in settlements subject to frequent and intense shelling in Khersonska and Zaporizka oblasts. Within the framework of the project, CF SSS will provide 10 maintenance repairs in social institutions in the target settlements, such as cultural centers, social service providers, and critical infrastructure facilities. In addition, about 550 non-food kits will be distributed. In total, the project plans to help more than 5,000 people.



INSTITUTIONAL DEVELOPMENT AND SUPPORT OF THE SOCIAL PROTECTION SYSTEM

2022-2023

For the third year in a row, with funding from the UN Refugee Agency in Ukraine, our Foundation has been comprehensively supporting social protection institutions across the country to strengthen their capacity to deliver social services. The Supporting the Capacity of the Social Protection System to Register Internally Displaced Persons project was launched in 2022. For the third year, we have been optimizing the process of registering IDPs in their new places by updating the necessary technical equipment in the departments of social protection. Together with other training activities, this helps the system overcome the consequences of the demographic crisis caused by internal displacement.

PROJECT ACTIVITIES – WHAT EXACTLY DO WE DO?



We regularly **analyze Ukrainian legislation** and formulate proposals for its improvement.



We provide technical and organizational support to the Office of the **Ukrainian Parliament Commissioner for Human Rights**.



We provide institutional support to social **protection institutions** in 24 oblasts of the country.



We support communities in updating **social passports**.



We provide advisory and methodological support to employees **of the social protection system**.



We conduct **awareness-raising campaigns for IDPs** in regional specialized institutions.



We **promote confidence in the social protection system** among IDPs.



We **support the capacity building of IDP Councils** in target communities.



We conduct **long-term studies** of the social protection system and recommend how to improve it to the executive authorities.



more about
the project



WHY IS IT IMPORTANT TO SUPPORT THE SOCIAL PROTECTION SYSTEM?

As a result of large-scale internal migration, the social protection system was overloaded and could not function properly: the servers of the institutions were subjected to numerous cyberattacks, and some labor and social protection departments were subjected to military occupation, shelling, or looting. In order to provide prompt services to IDPs and the affected population, these institutions need to upgrade their material and technical facilities and receive assistance in raising the public's awareness, and staff need to be trained in basic procedures for working with IDPs. Technical assistance to create additional jobs for registering IDPs is an important contribution to the social protection system.

PROJECT RESULTS IN 2023

1,006 new jobs for the social protection system

As part of the project, we identified which institutions and oblasts of Ukraine most needed to upgrade equipment and purchased and delivered equipment in three stages. We upgraded **1,006 workstations** and transferred the following equipment to the institutions:

- 1,006 multifunctional printers (MFPs);
- 2,012 ink cartridges;
- 676 WiFi routers;
- 676 SSD hard drives;
- 1,006 uninterruptible power supplies;
- 676 surge protectors;
- 676 sets of stationery (pens, paper, files, bags, folders).

26,531 legal consultations

During the year, we provided **21,843 legal consultations for IDPs** and affected people and **4,688 legal consultations** for 2,750 employees of social protection institutions.

Among the main topics of the consultations were:

- State living allowance and housing issues;
- Social benefits;
- Children's rights (passport, alimony, etc.)
- Restoration of documents;
- Registration of internally displaced persons;
- Labor rights.

500 Vehicles for the Liberated Territories

In December, we purchased and delivered **500 tricycles for social workers** in the deoccupied territories of Donetsk, Zaporizka, Kheronska, and Kharkivska oblasts.

In some communities, social workers have to travel 15–20 kilometers each way to reach isolated elderly people, people with disabilities, or people in difficult life circumstances. Their mission is to deliver food and medicine, clothes or hygiene products, and help with household chores. Rapid transportation makes it easier for social workers to reach those in need.



comic about bicycles

250 memoranda of cooperation

At the initial stage of cooperation with our partners, we signed memoranda of cooperation with local state authorities, oblast state (military) administrations and their structural units, and local self-government bodies. In 2023, we signed approximately **250 memoranda** in all oblasts of Ukraine.

56 social passports for communities

In 2023, we supported developing social passports and assessing social service needs in communities. A social passport is a document containing systematized and aggregated information and data about a community. It helps to identify available community resources and describes the sociodemographics of the community.

Utilizing needs assessments and social passports, **we have drawn up 56 medium-term community development plans.**



social passports

60 Information Resources

In 2023, we created **60 accessible information resources** (printed + online) for the affected population, IDPs, and people returning to Ukraine from abroad. These include explainer cards, flyers, booklets, road maps, leaflets, and posters that explain a particular topic step by step and include contacts that can be used to get further assistance.

29 information resources were developed jointly with the Ukrainian Parliament Commissioner for Human Rights.

CIVIL SOCIETY DEVELOPMENT

2023-2024



WHAT ARE THE IDP COUNCILS?

IDP Councils are an advisory body to a state or local government body. The concept was developed by our Foundation in 2019. It is a group of experts consisting of IDPs and representatives of local authorities.

The main function of the IDP Councils is to develop long-term solutions for a particular location (community, city, oblasts) that will help IDPs integrate into the community. Initiative groups for establishing such Councils should consist of representatives of different IDP groups and receive basic expert support at the beginning of their work.

Usually, there are 10–15 members in a group, and Council meetings are open to the public, so anyone can attend. Not everyone in the Council has to be an IDP: lawyers, volunteers, representatives of NGOs that support IDPs, experts, and others often join the Councils.



Cartoon: “What are IDP Councils and How to Join Them?”

Why do IDPs need the Councils?

IDP Councils are a tool for dialogue and interaction with the authorities. The Councils look for systemic ways to solve IDP problems, propose them to local authorities, and participate in the development of joint solutions. The Councils suggest how the authorities can help IDPs integrate them into communities and provide them with housing and all the basic necessities. The Councils advise international organizations that help Ukraine in general and IDPs in particular. IDPs receive information from the Councils about housing and employment opportunities, access to social services, and ways to get involved in community life, etc.



How were IDP Councils established?

- Studying international examples of best practices for supporting IDPs to form the basis for the concept of IDP Councils;
- Analysis of Ukrainian legislation to establish and support the framework of IDP Councils;

Today, IDP Councils have become an effective tool in overcoming the consequences of the war in the regions thanks to their work in oblast communities.

Where do IDP Councils operate today?

Today, there are **more than 900 IDP Councils in Ukraine**. All of them closely cooperate with local authorities, take an active part in local self-government, and initiate the search for long-term solutions to improve the lives of IDPs.



What do IDP Councils do in the context of hostilities?

- Monitor local policies in the regions and respond promptly to legislative innovations.
- Research and analyze the needs of IDPs on the ground.
- Distribute humanitarian aid to the affected.
- Conduct information campaigns for IDPs: distribute infographics, booklets, roadmaps, and instructions with information on how to receive various types of assistance.
- Conduct information campaigns for departments of social protection: workshops and webinars for employees of the social protection sector.
- Meet regularly with local authorities.
- Analyze the needs of children and youth.

Key achievements of IDP Councils



Advocacy at the national and local levels:

- Introduction of the obligation to establish IDP Councils at OSAs on the basis of paragraph 6 of the State Strategy for IDP Integration until 2024;
- Inclusion of the IDP category in the municipal targeted housing construction program in Kharkiv;
- Consideration of proposals of the IDP community in the development of regional strategies for the integration of IDPs in the frontline regions;
- Inclusion of the category of children affected by war in all city programs of the Zaporizka community;
- Introduction of changes proposed by the initiative group to the Pikluvannia local social program in Khmelnytskyi.



Local and national awareness campaigns:

- A campaign to promote the admission of young people from the temporarily occupied territories to Ukrainian higher education institutions;
- A campaign to support voluntary vaccination against COVID-19.



Analytical work. Demographic studies for IDPs and IDP households disaggregated by oblast and territorial community (Luhanska Oblast), determination of their social and demographic status.



Increasing the potential of young people among IDPs and their active involvement in the life and development of host communities.



Involvement of donor organizations in the local community. Projects of the Council of Europe in Kramatorsk, UNHCR and OSCE in Kharkiv, and others.



Introduction of a round-the-clock helpline in Kharkiv.



Development of infographics and roadmaps for IDPs.



ESTABLISHMENT AND SUPPORT OF IDP COUNCILS IN THE REGIONS

We have been actively promoting the establishment of IDP Councils in different regions of the country since 2022 and providing them with various types of support to support the development of civil society and strengthen democratic values in Ukraine.

In 2023, within the framework of the United Voices in Action program, with the support of IREX and cooperation with UNHCR Ukraine, we:

- 1. Established 131 IDP Councils in Ukraine.**
- 2. Conducted 239 workshops:**
 - 25 integration activities for local and IDP children;
 - 15 workshops for initiative groups / IDP Councils;
 - 190 workshops for the affected population, etc.
 - The total number of participants in these events in 2023 was 3,913.
- 3. Held 84 strategic sessions for IDP councils.**
- 4. Organized a series of regional forums of IDP Councils,** attended by 1,222 people.

Also, with the support of NRC, we conducted 9 workshops with 136 participants and developed 16 information materials and 15 recommendations for policies and programs to improve the lives of IDPs and local communities.

All activities are aimed at supporting and developing IDP Councils.



map of the Soviets
of the IDPs



page of the
IDP Councils

REGIONAL FORUMS DEDICATED TO THE ESTABLISHMENT OF IDP COUNCILS

With the support of the international organization IREX, the team of our Foundation held a series of regional forums in 15 oblasts of Ukraine, which 1,224 people attended. The forums have become a platform for communication between IDPs living in these regions, the authorities, businesses, and the public sector.

The main goal of the events was to shape a common vision of ways to support, adapt, and integrate IDPs and for IDPs to tell us about their needs. They were also designed to find out how to increase the level of cooperation between the government and the community in this area and to share positive experiences in developing projects to help IDPs. The ultimate goal of such forums is to establish IDP Councils in communities where they do not yet exist, as this tool has proven to be effective in establishing a dialogue between IDPs and local authorities.



Chernivtsi became the first city to establish an IDP Council after February 24, 2022.



Regional forum "Integration of Internally Displaced Persons in Ternopil'ska Oblast: Effective Tools and the Role of the IDP Council", March 17, 2023.



Strategic planning sessions

Strategic planning sessions are organized for the newly established advisory bodies using a dedicated program methodology aimed at IDP Councils and involving expert facilitators.

These events help to plan the future work of IDP Councils and identify priority areas of work. With the support of the United Voices in Action program, 30 strategic planning sessions have already been held for 513 members of IDP Councils, 8 of which were held at the oblast level.

COMMUNICATION WORKSHOPS FOR IDP COUNCILS

Communications workshops were conducted in 15 oblasts with the support of the United Voices in Action program for 218 participants representing 28 IDP Councils. The workshops contributed to the development of key skills among members of IDP Councils:

Content plan development. The workshop focused on creating effective content plans that allow for consistent implementation of the information campaign and telling the target audience about the activities of IDP Councils.

Target audience analysis. Participants learned to analyze the needs and interests of their audience, which is critical to understanding the purpose of communication.

Choosing communication channels. Workshops focused on selecting optimal channels and tools for each target group, taking into account their preferences and available resources.

Formulating key messages. Participants learned how to create key messages that reflect the interests of different stakeholders to build effective engagement.



FOUNDATION CONTACTS

Our online audience is more than 11,000 people from all over the country. Among them are IDPs, civil society activists, partner organizations, and volunteers. Subscribe to our pages to follow the news of our charitable foundation and receive useful information:

- Infographics for the affected population;
- Instructions for obtaining social services;
- Legal overviews of changes in legislation;
- Broadcasts, interviews, podcasts with experts
- Online presentations of sociological research;
- Stories about our recipients;
- Special projects with representatives of the social protection sector;
- Announcements about legal advice and humanitarian aid;
- Useful links, announcements, and contacts for IDPs, youth, and the affected population.

 Our site – sss-ua.org

 Email – info@radnyk.org

 Write to us on Facebook – [@stabilizationsupportservices](https://www.facebook.com/stabilizationsupportservices)

 Go to our Instagram – [@stabilizationsupportservices](https://www.instagram.com/stabilizationsupportservices)

 Subscribe to our Telegram – t.me/sss_ukraine



HELP US CONTINUE TO MAKE A DIFFERENCE IN THE LIVES OF THOSE AFFECTED BY THE WAR. THE MOST EFFECTIVE WAY IS TO MAKE A DONATION TO THE FOUNDATION.

OUR PARTNERS

