



CHARITABLE FOUNDATION
«STABILIZATION SUPPORT
SERVICES»



OUR MISSION

IS TO OVERCOME THE
SOCIAL CONSEQUENCES OF
WAR AND ASSIST AFFECTED
POPULATIONS IN UKRAINE

Charity Foundation “Stabilization Support Services” in 2024

KEY INDICATORS OF OUR WORK IN 2024

66,555 people received humanitarian aid from us

64,716 individual food and non-food kits were distributed

25,627 people received legal support

3,590 people were registered in the cash assistance program

16,634 people underwent training on the protection of affected populations

11 collective centers and institutions have been set up and supported

137 social protection offices have been provided with office equipment

9 advocacy interventions have been carried out

51 strategic sessions for IDP Councils have been held

934 light and medium repairs have been carried out

356 consultations provided to authorities

5,936 consultations provided to social workers

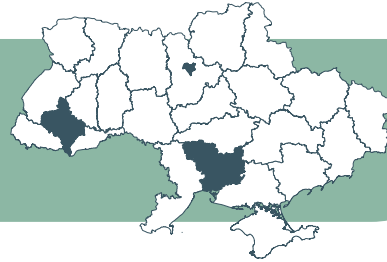


ALL OVER THE COUNTRY

“VIDNOVA” – Towards a Locally Led, Inclusive and Transparent Reconstruction Process in Ukraine

With the support of People in Need

Geography: Ivano-Frankivska, Mykolaivska oblasts, Kyiv



Goal: The project aims to ensure an inclusive and transparent recovery process in Ukraine by leveraging the potential of local communities. The main objectives of the project are to engage young people in the recovery process, promote the development of local self-government, and support internally displaced persons (IDPs) and people affected by the war.

ACTIVITIES IMPLEMENTED:

Youth Policy Research

- Analysis of local programs and barriers to youth and IDP Council participation conducted.
- Focus groups and interviews with participants in target communities were held.
- 6 reports prepared on implemented projects (one for each community).
- Final report published in November on the CO SSS website.

Strategic Sessions for Youth Organizations

- 6 strategic sessions for youth activists and government officials.
- Assistance in developing local youth policies.
- Presentation of the results of the strategy development at the Forum on December 14 in Kyiv.

Utopia: To Be Equal

The card game **Utopia: To Be Equal** is a powerful educational tool designed to teach tolerance, overcome prejudice, and develop empathy.



The game transports players to the world of Utopia, where even superpowers cannot protect residents from prejudice, inequality, and difficulties in acceptance. Through interaction with characters, situations, and decisions based on real-life stories of women, men, non-binary people, and members of the LGBTQ+ community, players learn to see the value of human diversity, equality, and support.

We actively use the game during interactive workshops for young people and hold group discussions that create a safe space for dialogue about human rights, gender equality, and acceptance. Utopia: To Be Equal is not just a game, it is a powerful tool for transformative education.

- Two test events were held in Ivano-Frankivsk and Mykolaiv.

Meetings in Communities

- 6 meetings between young people, authorities, and NGOs;
- 6 Youth Meetings quizzes;
- An online round table discussion on Youth, Cybersecurity, and Critical Thinking.

Workshops

- 2 workshops on project management and grant writing;
- 2 consultations on preparing grant applications;
- 1 online pitching session.

Support for Small Grant Initiatives by Young People in Communities

- 6 pitching sessions were held (24 applications were selected from 43 submitted).
- Participants were provided with additional advice on project implementation and financial reporting.

Any Questions?! Project Camps

- 3 camps were held for 120 representatives of active youth with the aim of strengthening the exchange of experience, pitching skills, and project management.

Youth Forum “Molod Vryvayetsia! Tvory Zminy Siohodni”

- A two-day event was held in Kyiv for 150 youth representatives and 30 representatives of local self-government bodies from six communities in Mykolaivska and Ivano-Frankivska oblasts with the aim of strengthening youth participation in recovery, advocacy, and interaction with the authorities.



Along the Paths of Time

- This is the success story of our grant recipients, Stezhkamy Chasu NGO from Kalush. The team implemented an innovative project to preserve historical memory and develop tourism. As part of the initiative, activists researched forgotten historical routes, installed information stands, and created a virtual quest using artificial intelligence, which attracted both young people and tourists. The project served as a catalyst for community cohesion, attracting new activists and encouraging residents to engage in cultural and educational initiatives.

STRENGTHENING IDP COUNCILS for Youth Recovery in Ukraine Project

With the support of People in Need

Geography: Ivano-Frankivska, Mykolaivska oblasts, Kyiv (in-person activities); across Ukraine by engaging participants in online events using the Zoom platform



Goal: Enhancing the capacity of IDP Councils across Ukraine, particularly for the integration and support of displaced youth. The main focus was on providing the Councils with specialized training and tools for effective participation in recovery processes, increasing their capacity to address the unique challenges faced by young IDPs. Recognizing challenges in local governance, social cohesion, information dissemination, and the limited capacity of IDP Councils, the project aimed to strengthen the capacity of these councils to effectively participate in recovery processes and advocate for the needs of young IDPs.

Target groups of the project:

- IDP Council members;
- IDP youth;
- Civil servants;
- Members of civil society.

2 meetings with the management of educational institutions and representatives of IDP Councils and higher education institutions on supporting young people and integrating them into communities.

6 integration meetings for young people in Ivano-Frankivska (3) and Mykolaivska (3) oblasts.

6 coordination meetings to exchange experiences among representatives of IDP Councils from different regions and 1 meeting to exchange experiences between members of IDP Councils from Ivano-Frankivska and Mykolaivska oblasts in Kyiv.



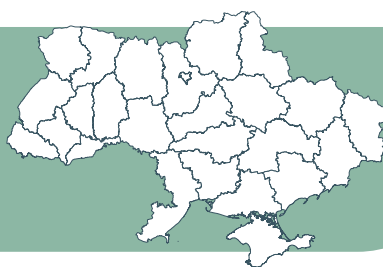
As part of the project, a Facebook group called “[Ради ВПО/IDP Councils](#)” was set up to facilitate knowledge sharing and communication between representatives of IDP Councils.



SUPPORT TO THE CAPACITY OF GOVERNMENT INSTITUTIONS AND LOCAL COMMUNITIES To Strengthen Social Protection Systems in Ukraine Project

With the support of UNHCR, the UN Refugee Agency in Ukraine

Geography: the entire territory of Ukraine, except for the temporarily occupied territories



Implementation Date: 2024

Goal: To help the social protection system restore stable operations after Russia's full-scale invasion of Ukraine.

In 2024, the project team worked throughout Ukraine (with the exception of the temporarily occupied territories). Within the project, we strengthened the capacity of 137 social protection institutions by upgrading their equipment and providing advisory and methodological support. By strengthening community resilience and building the capacity of IDP Councils, we helped the social protection system respond more effectively to the challenges caused by internal displacement.

ACTIVITIES IMPLEMENTED:

As part of the project, we have been providing institutional support to social protection agencies since June 2022. During this time, we have seen a need not only for technical equipment, advisory and methodological support, but also for the creation of a platform where social protection agency employees could exchange experiences and ideas. That is why, in 2024, we organized two forums, "Social Sphere During Wartime," for the professional community in Ternopilska and Zakarpatska oblasts.

The forums brought together over 300 representatives of social institutions, government, local self-government, and the civil society sector and provided an opportunity to establish cross-sectoral communication and discuss challenges in the social sphere, as well as best practices and future prospects. One of the outcomes of the forum held in Ternopil was the opening of a training center at the Ternopilska Oblast Social Center for Social Services.

SUPPORT FOR SOCIAL PROTECTION INSTITUTIONS

120 upgraded workplaces in social protection institutions

Within the framework of the project, we provided the following to the institutions:

- **237** multifunctional devices (MFDs) and **120** cartridges for them;
- **399** laptops, **4** SSD drives, and **2** routers;
- **146** uninterruptible power supplies;
- **144** stationery sets and **375** sets of A4 paper;
- equipment, furniture, and supplies for the repair of the Ternopilska Oblast Center for Social Services.



120 upgraded workplaces in social protection institutions

Thanks to the new vehicles, social workers can move around more quickly and provide social services: deliver food and medicine, clothing or hygiene products, help with household chores, and more.

149 educational events for 4,578 employees of social protection institutions

(seminars to improve professional knowledge and skills, training courses on counteracting professional burnout).

2 forums for employees of social protection institutions

- “Social Sphere During Wartime: Challenges and Prospects, Best Practices of Communities of Ternopilska Oblast” (149 participants);



- “Social Sphere During Wartime: Challenges and Prospects, Best Practices for Communities of Zakarpatska Oblast” (156 participants).



SUPPORT FOR IDPs AND OTHER PEOPLE AFFECTED BY THE WAR

- **113 awareness-raising and integration events**, which provided information on compensation for damaged/destroyed housing, labor relations under martial law, restoration of lost documents, etc.;
- **25 webinars for IDPs** organized by the Office of the Ombudsman of Ukraine;
- **39 helpful articles** (16 of them in partnership with the Office of the Ombudsman of Ukraine).



A total of **5,134 people** attended the events.

SUPPORT FOR IDP COUNCILS

Coordination and Mentoring Support:

- **254 capacity-building activities for IDP Councils**, involving 4,066 Council members (training sessions, workshops, presentations, 52 strategic sessions);
- **8 webinars** for IDP Council members.



[Success stories of IDP Councils \(video\)](#)

Forums for IDP Councils



- [II All-Ukrainian Forum of IDP Councils*](#) (attended by 342 people);



- [Central Ukrainian Forum of IDP Councils](#) (attended by 88 people);



- [Western Ukrainian Forum of IDP Councils](#) (attended by 102 people);



- [Eastern Ukrainian Forum of IDP Councils](#) (attended by 99 people).

Through panel discussions, strategic sessions, presentations, interactive activities, and workshops, participants worked on **practical solutions to pressing issues related to internal displacement.**

The II All-Ukrainian Forum of IDP Councils officially announced the creation of a civil society organization called the Congress of IDP Councils. **The main goal of the Congress of IDP Councils** is to unite the country's more than 800 IDP Councils to defend their rights and interests at the national level, develop a joint action plan, and strengthen their impact.

We also took part in organizing **three Forums of IDP Councils organized by UNHCR, the UN Refugee Agency in Ukraine.**

*The II All-Ukrainian Forum of IDP Councils was held by the Charity Foundation “Stabilization Support Services” in partnership with the Ministry for Reintegration of Temporarily Occupied Territories of Ukraine, with the support of UNHCR, the UN Refugee Agency in Ukraine, and the International Research and Exchanges Board (IREX in Ukraine).



[More about the Forums of the Councils of IDPs.](#)



Educational Video Course “IDP Councils: From Adaptation to Influence”

The [course \(educational series\)](#) was developed in collaboration with the Ministry of Digital Transformation of Ukraine to support the development of IDP Councils. The course is available free of charge on the Diia.Education platform. Upon completion, all participants will receive **a certificate and 0.1 ECTS credits**.



The series was created by the CO “Charity Foundation “Stabilization Support Services” with the financial support of UNHCR, the UN Refugee Agency in Ukraine, for the Diia.Education platform.



The Portal of IDP Councils Website

The [website](#) features an interactive map of IDP Councils, the latest news, including news on relevant legislation, analytics, and practical materials for effective work. The portal aims to unite IDP Councils, promote their development, and provide information support. It was created in partnership with the NGO Congress of IDP Councils.

26,432 LEGAL CONSULTATIONS



Throughout the year, we provided consultations to IDPs and other people affected by the war (20,486), social protection workers (5,400), community representatives (446), and IDP Councils (546).

The main topics of consultation were:

- IDP registration and living assistance;
- Housing issues;
- Assignment and provision of social benefits/pensions;
- Children's rights (passports, alimony, etc.);
- Document restoration;
- Labor rights.

ADVOCACY FOR LAWS AND POLICIES

Thanks to the advocacy work of the project team:

- The procedure for providing assistance to IDPs has been improved.
- The [Bill “On Amendments to Article 5 of the Law of Ukraine ‘On the Status of Mountainous Settlements in Ukraine’](#) regarding the protection of the rights of internally displaced persons” has been registered. 
- Draft state strategies in the field of ensuring the housing rights and employment of IDPs have been developed.
- [The Congress of IDP Councils NGO](#) has been registered. 

7 SOCIAL PASSPORTS FOR COMMUNITIES

In 2024, we helped develop [social passports for seven communities in Kyivska, Vinnytska, and Ivano-Frankivska oblasts](#).



[Social passports](#)

STUDIES

During 2024, we conducted:

- [54 studies](#) of local and national programs and policies in the field of housing rights for IDPs;
- 66 studies of local policies and programs on social protection, including internally displaced persons ([the findings are available here](#)).

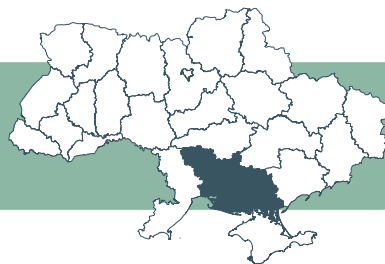


Based on the findings, recommendations were developed to help take into account the needs, rights, and interests of IDPs at the local level.

ADDRESSING THE IMMEDIATE MULTI-SECTORAL HUMANITARIAN NEEDS of IDPs and Conflict-Affected Populations Inside Ukraine Project

With the support of USAID's Bureau of Humanitarian Assistance (BHA)

Geography: Mykolaivska and Khersonska oblasts



Implementation Date: January 1, 2024–March 31, 2025

ACTIVITIES IMPLEMENTED:

Drinking Water Distribution

- 54,000 liters of bottled water distributed;
- 1,900,000 liters of bulk water delivered and distributed;
- 950 units (19,000 liters) of 20-liter plastic containers distributed;
- Water distribution was carried out upon request from local communities:
 - Mykolaivska Oblast — 47,916 liters of bottled water (2,775 beneficiaries),
 - Khersonska Oblast — 3,236,820 liters of bottled and bulk water (48,031 beneficiaries).



Light Repairs

333 light repairs completed:

- Khersonska Oblast, city of Kherson,
- Mykolaivska Oblast, Shevchenkivska community.

Distribution of NFI (Non-Food Item) Kits

- Mykolaivska Oblast – 374 beneficiaries,
- Khersonska Oblast – 2,416 beneficiaries.

Multi-Purpose Cash Assistance

The assistance was provided from February to July 2024 in Khersonska and Mykolaivska oblasts.

- 2 registration teams;
- 1,493 households reached – 3,023 beneficiaries;
- 50 field visits/registrations conducted;
- Payment amount: UAH 10,800 per beneficiary;
- Total amount transferred: UAH 32,648,400.



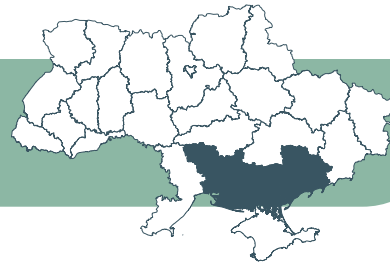
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“They gave me plywood to cover the windows, but I longed for light in the apartment, so I just taped them with plastic sheeting instead. I really wanted to repair the windows, but my pension was my only income, so I couldn’t afford it. And then the new windows you gave us were as a New Year’s gift from Santa or Father Frost,” Sofiya shared joyfully. “You’re doing such good work!”

LIFESAVING RESPONSE TO PROTECTION RISKS AND HUMANITARIAN NEEDS OF CONFLICT-AFFECTED POPULATION in South and South-East of Ukraine Project

With the support of the Danish International Development Agency (DANIDA)

Geography: Zaporizka, Mykolaivska and Khersonska oblasts



Implementation Date: September 1, 2023–August 31, 2024

From September 2023 to August 2024, the Charitable Foundation “Stabilization Support Services” carried out large-scale humanitarian operations aimed at providing essential aid to conflict-affected regions of Ukraine, focusing on safe drinking water, non-food items (NFIs), hygiene kits, and multi-purpose cash assistance. The interventions covered various regions, primarily Zaporizka and Khersonska oblasts, addressing both urgent conflict-related needs and long-term vulnerabilities.

During the reporting period, we distributed 300 NFI kits, 300 sleeping bags, 782 hygiene kits for persons with specific needs (PSN), 1,500 women’s hygiene kits, 2,000 individual hygiene kits, and 30,022 six-liter bottles of drinking water (2 bottles were damaged during transportation). The Charity Foundation “Stabilization Support Services” reached 20,606 beneficiaries (8,105 men and 13,068 women) across three oblasts of Ukraine.

ACTIVITIES IMPLEMENTED:

Provision of Safe Drinking Water to Conflict-Affected Communities

A total of 15,011 beneficiaries received assistance (6,402 men and 8,609 women).

Khersonska Oblast:

- Beryslavska community – 17,064 six-liter bottles of water;
- Stanislavska community – 5,398 six-liter bottles of water.

Zaporizka Oblast:

- Zaporizhzhia – 216 six-liter bottles of water for residents of homes damaged by shelling;
- Komyshuvaska community – 6,480 six-liter bottles of water;
- Novooleksandrivska community (Yulivka village) – 432 six-liter bottles of water;
- Stepanohirsk (humanitarian convoy) – 432 six-liter bottles of water.

Distribution of NFIs (including bedding sets with mattresses, winterization items, cleaning equipment for flood-affected households, water filtration equipment, etc.).

The Foundation successfully distributed NFI kits in Zaporizka Oblast. Between January and June 2024, 300 NFI kits and 300 sleeping bags were distributed.

- Komyshuvaska community: 668 beneficiaries (199 men and 469 women);
- Orikhivska community: 300 beneficiaries (158 men and 142 women).

Provision of Gender- and Age-Appropriate Hygiene Kits

Kits distributed:

- Individual hygiene kits – 2,000 units;
- Hygiene kits for persons with disabilities – 782 units;
- Women’s hygiene kits – 1,500 units.

The goal was to improve health, hygiene, and dignity for the most vulnerable segments of the population, including women, children, the elderly, and persons with disabilities.



A total of 4,282 individual hygiene kits were distributed to socially vulnerable groups across Zaporizka, Mykolaivska, and Khersonska oblasts.

Khersonska Oblast – 1,629 kits distributed, 1,869 beneficiaries reached:

- Beryslavska community – 370 kits (190 hygiene kits for people with disabilities, 100 women’s hygiene kits, 80 individual kits);
- Stanislavska community – 190 kits (90 hygiene kits for people with disabilities and 100 women’s hygiene kits);
- Khersonska community – 1,069 kits (99 hygiene kits for people with disabilities, 550 women’s hygiene kits, 420 individual kits).

Zaporizka Oblast – 2,641 kits distributed, 2,646 beneficiaries reached:

- Huliaipilska community – 269 kits (98 hygiene kits for people with disabilities and 171 women’s hygiene kits);
- Komyshevaska community – 866 kits (120 hygiene kits for people with disabilities, 229 women’s hygiene kits, 517 individual kits);
- Novooleksandrivska community – 516 kits (26 hygiene kits for people with disabilities and 490 individual kits);
- Orikhivska community – 840 kits (50 hygiene kits for people with disabilities and 100 women’s hygiene kits).



Mykolaivska Oblast – 12 kits distributed, 12 beneficiaries reached:

- Kamianske Geriatric Center – 12 hygiene kits for persons with disabilities.

Multi-Purpose Cash Assistance

Prioritized in communities where market access remains feasible.

As of April 2024, 567 assistance recipients (281 households) were registered in Orikhivska community, Zaporizka Oblast, exceeding the initial target of 530 recipients due to budget savings. The assistance amounted to UAH 3,600 per person per month, enabling families to meet essential needs.

“It’s very hard now with money. There’s just not enough for everything we need. I get a pension, and my son receives disability payments, but most of it goes to medicine, and whatever’s left – to food. Every time I go to the store, my son gets so worried. He blesses me three times and waits. I run quickly, grab some milk, and rush back. This help from you is like a breath of fresh air. Now at least we can do laundry and stay clean,” concludes Mariya.

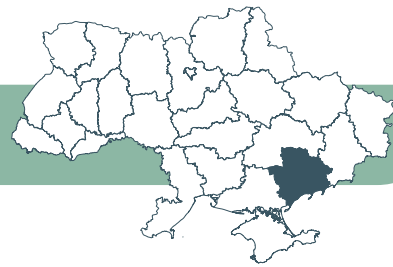


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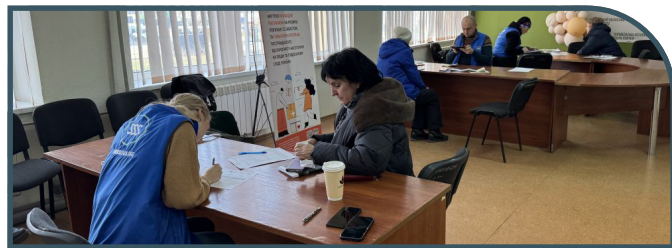
RESPONSE TO PROTECTION RISKS AND HUMANITARIAN NEEDS OF CONFLICT-AFFECTED POPULATION in South and South-East of Ukraine Project

With the support of the Danish International Development Agency (DANIDA)

Geography: Zaporizka Oblast



Implementation Date:
September 1, 2024–
July 31, 2025



ACTIVITIES IMPLEMENTED:

Provision of safe drinking water to conflict-affected communities.

- Number of direct beneficiaries – 6,500.
- Distribution of NFIs (including bedding sets with mattresses, winterization items, cleaning equipment for flood-affected households, water filtration equipment, etc.).
- Number of direct beneficiaries – 378.

Provision of gender- and age-appropriate hygiene kits.

- Number of direct beneficiaries – 1,500.

Multi-Purpose Cash Assistance (MPCA)

- Prioritized in the city of Zaporizhzhia for residents affected by recent attacks.
- 190 households reached, totaling 400 beneficiaries, with a payment of UAH 10,800 per beneficiary.



“We definitely want to use the money to repair the windows because it’s cold at home — there’s a draft. Our relatives helped us cover some openings on our own. I even called a specialist to assess the damage. He said the repairs would be expensive, but given the war, it’s not worth doing. So at least we’ll do minimal repairs — seal all the gaps to keep the cold out,” shared Viktor (name changed).

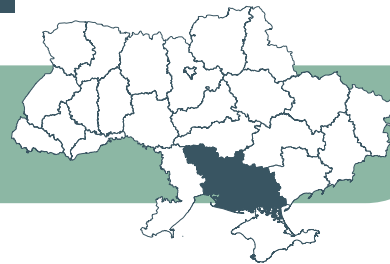


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RAPID EMERGENCY SUPPORT TO AFFECTED POPULATION IN KHERSONSKA AND MYKOLAIVSKA REGIONS in Southern Ukraine, Kherson Flood Response (RRM) Project

With the support of Danish Telethon (Danmarks Indsamling Sammen for Ukraine)

Geography: Mykolaivska and Khersonska oblasts



Implementation Date: September 1, 2023–February 29, 2024

ACTIVITIES IMPLEMENTED:

During the project's reporting period, we distributed 300 NFI kits, 900 sleeping bags, 325 family hygiene kits, and 200 folding beds, reaching 3,079 recipients across two oblasts of Ukraine.

Distribution of Folding Beds

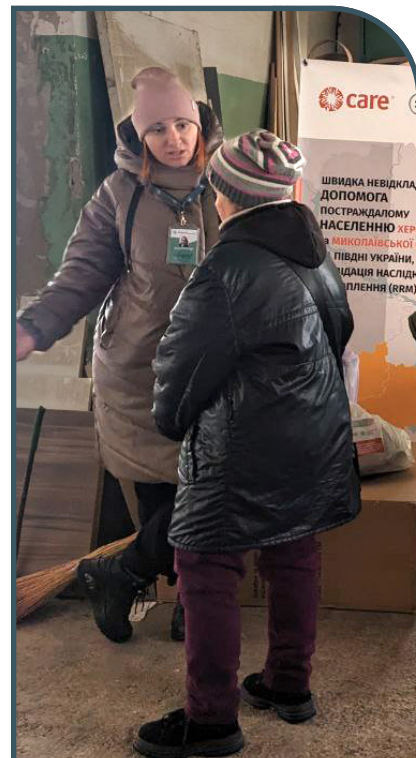
- Mykolaivska Oblast: Snihurivska community, Bashtanskyi Raion: 74 households – 203 beneficiaries (85 men and 118 women).

Distribution of NFI Kits

- Mykolaivska Oblast: 179 households – 625 beneficiaries (291 men and 334 women);
- Khersonska Oblast: 94 households – 322 beneficiaries (155 men and 167 women).

Distribution of Sleeping Bags

- Mykolaivska Oblast: 217 households – 594 beneficiaries (270 men and 324 women);
- Khersonska Oblast: 103 households – 317 beneficiaries (142 men and 175 women).



Distribution of Individual NFI Kits

- Khersonska Oblast, Beryslavska community, Beryslav: 500 beneficiaries (283 men and 217 women).

Distribution of Family Hygiene Kits

- Mykolaivska Oblast: 188 households – 673 beneficiaries (300 men and 373 women);
- Khersonska Oblast: 94 households – 345 beneficiaries (142 men and 203 women).

Distribution of Individual Hygiene Supplies

- Khersonska Oblast, Beryslavska community, Beryslav: 400 beneficiaries (233 men and 167 women).

Distribution of Adult Diapers and Urological Pads

- Khersonska Oblast: 5,237 beneficiaries (immobile hospital patients and persons with disabilities).



Establishment of a Social Laundry and Provision of Laundry Services for Affected Populations

- Mykolaivska Oblast: 303 households – 626 beneficiaries (257 men and 369 women);
- Khersonska Oblast: 543 households – 1,040 beneficiaries (423 men and 617 women).

“I did not leave the city because, firstly, I feel that I am needed here. Secondly, if we all leave, who will be left? If there are no Ukrainians in Kherson, where would Ukraine remain here?” said Iryna, a beneficiary.

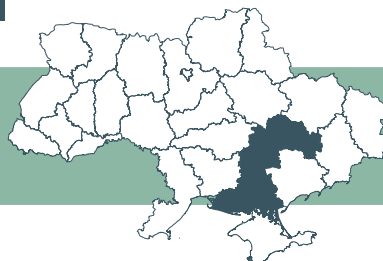


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EMERGENCY RESPONSE MECHANISM IN UKRAINE Project

Together with the humanitarian organization CARE, with the financial support of Aktion Deutschland Hilft (ADH)

Geography: Dnipropetrovska Oblast, Khersonska Oblast



Implementation Date: June 10, 2024–December 31, 2024

ACTIVITIES IMPLEMENTED:

As part of the project implementation, 1,150 households received support, with a total of 2,151 beneficiaries, including:

- 1,447 women,
- 704 men,
- 423 persons with disabilities,
- 1,625 internally displaced persons (IDPs).

The project contributed to meeting the basic needs of the affected population, improving the sanitary and hygienic conditions of beneficiaries, and enhancing their overall well-being amid the conflict.

Distribution of Individual NFI Kits

- Total number of kits distributed: 894
- Number of beneficiaries who received assistance: 894

In Dnipropetrovska Oblast, between October and December, 554 kits were distributed in the cities of Kryvyi Rih (Kryvyi Rih City Community) and Nikopol (Nikopolska community). 251 households received assistance, with a total of 554 beneficiaries, including 54 persons with disabilities and 402 IDPs.

In Kharkivska Oblast, in the city of Kharkiv, 340 kits were distributed between November and December. 160 households received assistance, with a total of 340 beneficiaries, including 117 persons with disabilities and 225 IDPs.

Distribution of Adult Diaper and Incontinence Kits

Within the project, 400 kits for adults were distributed, covering 399 beneficiaries.

In Dnipropetrovska Oblast, between October and December, 107 households in the cities of Kryvyi Rih, Nikopol, and the village of Ternuvatyi Kut (Kryvorizka community) received assistance. A total of 133 kits were distributed to 133 beneficiaries.

In Kharkivska Oblast, in the city of Kharkiv, 267 kits were distributed among 175 households between November and December, reaching 266 beneficiaries.

Distribution of Individual Hygiene Kits

As part of the project, 750 individual hygiene kits were distributed to 750 beneficiaries aged 6 and older.

The distribution took place from October to December in Dnipropetrovska Oblast – in the cities of Kryvyi Rih (Kryvyi Rih City Community) and Nikopol (Nikopolska community). A total of 378 households received assistance.

Distribution of Transit Kits

Within the framework of the project, 500 aid kits were distributed, reaching 500 beneficiaries.

Assistance was provided in the city of Kharkiv (Kharkivska Oblast) between September and November to people evacuated from Kharkiv and other oblasts to the Relief Coordination Centre NGO. A total of 245 households received support.

“Such support is extremely important for me, especially now that I am trying to find a job and start life from scratch in a new city. The hygiene kit I received contains everything I need: care products and household items that make my daily life a little easier. In these difficult times, even such a small help is a great support, and I am very grateful for this support,” says Olena.

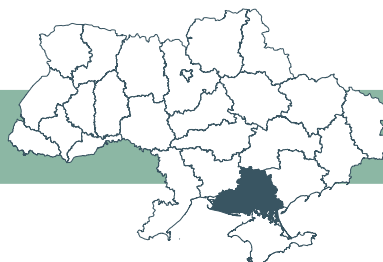


Publication

LIFESAVING SHELTER, MPCA, SRH, AND PROTECTION ASSISTANCE FOR CONFLICT-AFFECTED COMMUNITIES in Rural Hromadas in Mykolaivska and Khersonska Oblasts Project

With the support of Ukraine Humanitarian Fund

Geography: Khersonska Oblast



Implementation Date: August 1, 2023–October 31, 2024

ACTIVITIES IMPLEMENTED:

Light Household Repairs

Total beneficiaries supported under the project:

- Women – 295
- Men – 188
- Girls – 22
- Boys – 31

A total of **255 repairs completed. 536 beneficiaries supported.**

City of Kherson

- 252 repairs (200 light and 52 medium repairs)
- 255 households reached – 526 beneficiaries, including 24 IDPs and 59 persons with disabilities.

Village of Stepanivka (Kherson City Community)

- 3 repairs (2 light and 1 medium repair)
- 3 households reached – 12 beneficiaries in total.





A total of 526 beneficiaries were reached in Kherson: 292 women, 183 men, 21 girls, 30 boys, 24 IDPs, and 59 people with disabilities.

In Stepanivka, a total of 10 beneficiaries were reached – 3 women, 5 men, 1 girl, and 1 boy.



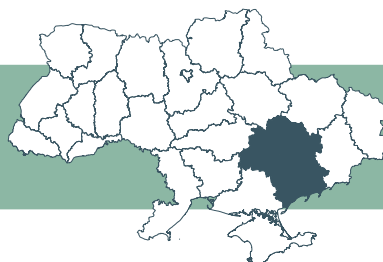
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“To be honest, I did not expect such a good quality of work. The Foundation’s team worked for three days: they installed windows, did the jambs, plastered, and painted. Everything is very well done and beautiful. We are so grateful and very happy,” said Ruslan from Kherson.

HUMANITARIAN ASSISTANCE TO BESIEGED CITIES AND IDP-HOSTING LOCATIONS INSIDE UKRAINE Project

With the support of the Disasters Emergency Committee

Geography: Zaporizka Oblast, Dnipropetrovska Oblast



Implementation Date: March 1, 2024–January 31, 2025

ACTIVITIES IMPLEMENTED:

In Zaporizka Oblast, the project operated within the Zaporizhzhia City Community.

In Dnipropetrovska Oblast, the project covered Kryvorizkyi and Nikopolskyi raions, Kryvyi Rih City Community (Kryvorizkyi Raion), Pokrovska community (Nikopolskyi Raion), and the cities of Kryvyi Rih (Kryvorizka Community) and Pokrov (Pokrovska Community).

A total of 1,806 households were reached across the two oblasts. Most recipients were women aged 18–59 and elderly persons (60+).

Project Priorities:

- Provision of urgent humanitarian aid – supplying affected communities and IDP hosting sites with essential hygiene items to meet immediate needs.
- Support for vulnerable groups – with a special focus on the most vulnerable categories such as women, children, the elderly, and persons with disabilities.
- Housing recovery – repair and restoration of residences damaged or destroyed due to the war.

Distribution of Individual NFI Kits

- Total kits distributed: 2,000
- Total beneficiaries reached: 2,199



Each NFI kit included: 1 mattress, 1 sleeping bag, 1 winter blanket, 1 thermos, 1 power bank, and 1 rechargeable flashlight.

Dnipropetrovska Oblast (Pokrov): 1,300 kits distributed.

The distribution was held within the Pokrovska community, covering residents of Pokrov, Pokrovske, Katerynivka, Hirnytske, Sholokhove, Chortomlyk, Ulianivka, Prymyske, Putyliyva, Oleksiivka, and Kapulivka.

Zaporizka Oblast (Zaporizhzhia): 900 kits distributed.

Assistance was provided in several collective accommodation centers in the city.

A total of 1,394 households and 2,199 beneficiaries (1,439 women and 760 men) were reached.

Light Household Repairs

Total repairs completed: 412

Total beneficiaries supported: 874

Dnipropetrovska Oblast (Kryvyi Rih): the selection process included initial and full registration.

- Initial registration – 452 households
- Full registration – 208 households
- After technical assessment, 170 tripartite contracts were signed.
- Repairs completed in 170 households.



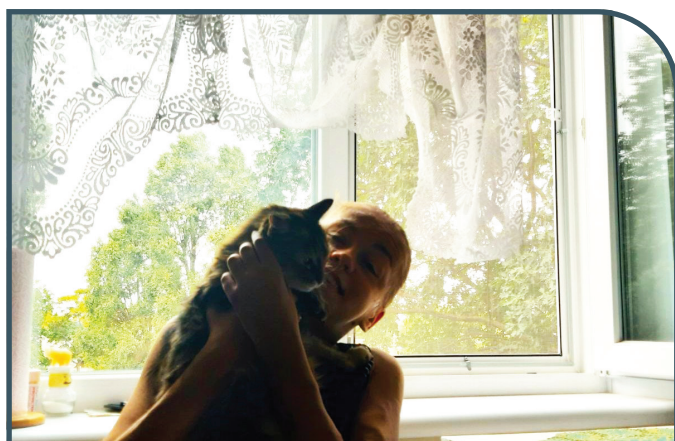
Zaporizka Oblast (Zaporizhia): the selection process included initial and full registration.

- Initial registration – 530 households
- Full registration – 251 households
- After technical assessment, 242 tripartite contracts were signed.
- Total repairs conducted: 242

Dnipropetrovska Oblast: 170 households, 361 beneficiaries – 189 women, 139 men, 14 girls, 19 boys, 0 IDPs, and 26 persons with disabilities.

Zaporizka Oblast: 242 households, 513 beneficiaries – 276 women, 165 men, 40 girls, 32 boys, 69 IDPs, and 69 persons with disabilities.

“Your organization provided assistance very quickly and efficiently. It is remarkable when people are genuinely willing to help and do so wholeheartedly. When the windows were installed, it was as if we could breathe again,” says Polina.

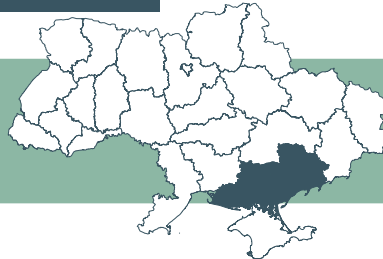


[Publication](#)

PROVISION OF LIFESAVING WINTERIZATION, NFI AND SHELTER SUPPORT TO CONFLICT AFFECTED POPULATIONS IN UKRAINE Project

With the support of Neighbour in Need

Geography: Zaporizka Oblast, Khersonska Oblast



Implementation Date: January 1, 2024–January 31, 2025

ACTIVITIES IMPLEMENTED:

Distribution of Individual NFI Kits

- Total kits distributed: 1,824
- Total beneficiaries reached: 1,823

Under the project, individual aid kits were distributed in Khersonska and Zaporizka oblasts. Due to the security situation, kits were distributed to residents of the Bilozerska community (settlements: Myroliubivka, Pravdyne, Nadezhdivka) and the city of Kherson. In Zaporizka Oblast, distributions were conducted at temporary accommodation facilities in Zaporizhzhia.



In total, 1,824 kits were distributed among 916 households – 1,823 beneficiaries (979 women, 578 men, 129 girls, 137 boys, 863 IDPs, and 336 persons with disabilities) in Khersonska and Zaporizka oblasts.

Improving Conditions in Social Institutions

- 10 institutions supported
- 36,336 beneficiaries assisted

In total, the project reached:

- 6 institutions in Khersonska Oblast and 4 in Zaporizka Oblast;
- 17,307 households – 36,336 beneficiaries (12,185 women, 14,889 men, 4,561 girls, 4,701 boys, 1,733 IDPs, and 677 persons with disabilities).

In Khersonska Oblast, assistance was provided in the Bilozerska hromada, specifically in the settlements of Myroliubivka and Pravdyne. In Zaporizka Oblast, it was provided in Zaporizhzhia.

“It’s hard to set up a life in a new city, you have to start all over again. And when someone lends a helping hand in such a difficult and challenging time, you find the strength to move on. The kits from your foundation contain such high-quality items – and, importantly, they really meet our needs. The children were happy to receive them as if they were gifts for the holidays,” says Oleksandra, a native of the occupied Berdiansk, with gratitude.

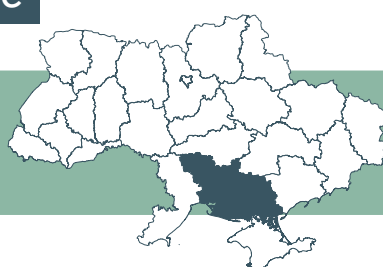


[Publication](#)

COMPREHENSIVE ASSISTANCE TO INTERNALLY DISPLACED PERSONS, NON-DISPLACED PERSONS AFFECTED BY WAR, and Those Who Returned to Ukraine through the Provision of Protection, Psychosocial and Cash Assistance, Housing, and WASH Services Project

With the support of Sign of Hope

Geography: Mykolaivska Oblast, Khersonska Oblast



Implementation Date: July 1, 2024–June 30, 2026

ACTIVITIES IMPLEMENTED:

In 2024, 72 beneficiaries (50 women and 22 men) received assistance under the project. The highest number of requests came from people aged 60–69. The average age of those receiving consultations was 57.

Provision of Legal Consultations

- Number of consultations provided: 90
- Number of beneficiaries: 72

Offline consultations – 51

Personal legal consultations were provided directly in partner spaces operating in the community areas.

Mykolaivska Oblast

- 11 offline consultations were provided to local residents.
- Most inquiries concerned housing and land issues, indicating high demand for assistance in restoring basic living conditions.
- Some consultations involved confirming legal rights to property or documents, which is essential for access to social services.

Khersonska Oblast

- 40 offline consultations were conducted for residents of the oblast.
- Housing and document-related problems were predominant among the needs of Kherson Oblast residents, highlighting the relevance of protecting basic rights.
- Some consultations addressed the consequences of armed conflict, including captivity, injuries, and the loss of loved ones – topics requiring both legal and psychological support.

Project lawyers provided personalized support, equipping vulnerable population groups with knowledge, tools, and guidance to exercise their rights even under conditions of extreme vulnerability.

Online consultations – 39

To ensure access to legal aid for those unable to seek help in person, online consultations were introduced. Lawyers provided consultations via video calls, messengers, email, and phone calls.



Mykolaivska Oblast

36 people used the opportunity to receive legal support remotely. Below is a brief **thematic summary** of requests from Mykolaiv Oblast citizens regarding free legal aid:

1. Social Protection and Payments

- Applying for housing subsidies (for solid fuel, utilities, for IDPs)
- Issues regarding IDP payments (refusal to accept application, cancellation of payments)
- Compensation for damaged property (including fences)
- Establishing the fact of death of persons in temporarily occupied territories
- Pension recalculation
- Deferral from mobilization (due to death of a relative)

2. Family Law

- Alimony recovery (including in non-dissolved marriages)
- Increasing the amount of alimony
- Alimony for single mothers
- Division of inheritance among heirs
- Inheritance acceptance during martial law
- What to do if an heir did not accept the inheritance

3. Judicial and Procedural Issues

- Accessing case materials
- Obtaining a copy of a court decision
- Filing a motion to postpone a case hearing
- Amounts of court fees in alimony cases
- Obtaining a duplicate of an enforcement document

3. Judicial and Procedural Issues

- Accessing case materials
- Obtaining a copy of a court decision
- Filing a motion to postpone a case hearing
- Amounts of court fees in alimony cases
- Obtaining a duplicate of an enforcement document

4. Property and Land Issues

- Re-registering a land share after the owner's death
- State registration of a land lease agreement during martial law
- Restoring an apartment purchase agreement
- Compensation for fire-related damages

5. Statuses and Documents

- Obtaining the status of a child of war
- Obtaining the status of a child affected by war
- Restoration of the RNOKPP (tax identification number)
- Obtaining a duplicate of a birth certificate
- Obtaining a certificate for stove heating

6. Other

- Accessing public information (about oneself)
- Procedure and timeframe for responding to citizen appeals
- Refusal of housing when receiving a housing certificate

Khersonska Oblast

Three people received online consultations. Below is a **summary of the legal consultation topics** addressed by citizens:

1. Citizen Requests and Access to Information

- Procedure and timeframe for responding to citizen appeals
- Access to public information about oneself

2. Social Protection and Benefits

- Status of a child of war
- Status of a child affected by hostilities
- Applying for subsidies (for utilities, solid fuel)
- Refusal of housing when receiving a certificate
- Compensation for damaged property
- Refusal of IDP payments

3. Judicial and Procedural Issues

- Accessing case materials
- Obtaining a copy of a court decision
- Postponing a case hearing
- Court fees in alimony cases

4. Family Law

- Alimony (appointment, increase, recovery without divorce)
- Rights of single mothers
- Pension recalculation



5. Inheritance Law

- Inheritance acceptance during wartime
- Actions if an heir did not accept the inheritance
- Judicial division of inheritance
- Re-registration of a land share after the owner's death

6. Civil Documents

- Restoration of birth certificate
- Duplicate of enforcement document
- Restoration of RNOKPP (tax identification number)
- Restoration of apartment sale-purchase agreement

7. Housing Law

- Subsidies for IDPs
- Land lease issues during wartime

8. Military Topics / Martial Law

- Deferral from mobilization
- Entry of data into the Register of Damage for Ukraine (loss, injury, property damage).

Legal support under the project became a crucial element of assistance for the affected people. It helped enhance citizens' legal awareness and reduce the risk of rights violations.



[Publication](#)





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THE LIVES OF THOSE AFFECTED
BY WAR FOR THE BETTER.

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DEVELOPMENT.